

## *User Guide*

SANYO Tahoe™  
by  KYOCERA

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*Consejo:* Para encontrar esta guía para usuarios en español, por favor visita a [www.sprint.com](http://www.sprint.com) y haz clic en **Support > Devices**.

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To find this user guide in Spanish, please visit [www.sprint.com](http://www.sprint.com) and click **Support > Devices**.

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# Table of Contents

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*Tip:* Looking for something? If you don't see it in the headings listed here, try the Index on page 141.

Introduction .....	i
Your Phone's Menu .....	i
Section 1: Getting Started .....	1
1A. Setting Up Service .....	2
Setting Up Your Phone .....	2
Activating Your Phone .....	3
Setting Up Your Voicemail .....	4
Sprint Account Passwords .....	4
Getting Help .....	5
Section 2: Your Phone .....	7
2A. Phone Basics .....	8
Your Phone .....	8
Viewing the Display Screen .....	10
Turning Your Phone On and Off .....	15
Battery and Charger .....	15
Navigating Through the Menus .....	17

Displaying Your Phone Number .....	18
Making and Answering Calls .....	18
Entering Text .....	26
Simple Data Exchange .....	29
2B. Settings .....	31
Display Settings .....	31
Volume Settings .....	34
Ringer Settings .....	35
Messaging Settings .....	37
Airplane Mode .....	39
TTY Use With Sprint Service .....	39
Using the Hearing Aid Device Compatibility Function .....	41
Phone Setup Options .....	41
Security Settings .....	44
2C. History .....	49
Viewing History .....	49
History Thread .....	50
History Details .....	50
History Options .....	51
Making a Call From History .....	51
Saving a Number From History .....	51

Making a New Group Entry From History	52	World Clock	65
Deleting History	52	Countdown Timer	66
<b>2D. Contacts</b>	<b>53</b>	Stopwatch	66
About Contacts	53	<b>2F. Voice Services</b>	<b>67</b>
Displaying Contacts Entries	53	Automatic Speech Recognition (ASR)	67
Adding a New Contacts Entry	54	Managing Voice Memos	71
Editing a Contacts Entry	55	<b>2G. microSD Card</b>	<b>73</b>
Adding a Number to a Contacts Entry	55	Your Phone's microSD Card and Adapter	73
Creating a Group	55	microSD Card Settings	75
Editing Groups	56	microSD Card Folders	76
Finding Contacts Entries	57	File Manager	77
Using Contacts Information in Other Applications	57	Digital Print Order Format (DPOF)	78
Assigning Speed Dial Numbers	58	Connecting Your Phone to Your Computer	79
Selecting a Ringer Type for an Entry	59	<b>2H. Camera</b>	<b>81</b>
Assigning a Picture to an Entry	59	Taking Pictures	81
Secret Contacts Entries	60	Recording Videos	84
Dialing Sprint Services	60	Storing Pictures and Videos	86
<b>2E. Calendar &amp; Tools</b>	<b>61</b>	Sending Pictures and Videos From Your Phone	88
Calendar	61	Printing Pictures From Your Phone	90
Alarm	64		
Calculator	65		

<b>2I. Bluetooth</b> .....	<b>92</b>	Browser Menu .....	116
About Bluetooth .....	92	Data Services FAQs .....	118
Turning Bluetooth On and Off .....	92	<b>3C. GPS Navigation</b> .....	<b>120</b>
Making Your Phone Discoverable .....	92	GPS Services .....	120
Bluetooth Menu .....	93	Sprint Navigation .....	121
Pairing Bluetooth Devices .....	94	Sprint Family Locator .....	122
Viewing the Trusted Devices List .....	94	<b>Section 4: Safety and Warranty</b>	
Sending Items via Bluetooth .....	95	<b>Information</b> .....	<b>123</b>
<b>Section 3: Sprint Service</b> .....	<b>97</b>	<b>4A. Important Safety Information</b> .....	<b>124</b>
<b>3A. Sprint Service: The Basics</b> .....	<b>98</b>	General Precautions .....	124
Voicemail .....	98	Maintaining Safe Use of and Access to Your Phone .....	125
Messaging .....	100	Using Your Phone With a Hearing Aid Device .....	127
Caller ID .....	103	Caring for the Battery .....	129
Call Waiting .....	104	Radio Frequency (RF) Energy .....	130
Making a 3-Way Call .....	104	Owner's Record .....	132
Call Forwarding .....	105	User Guide Proprietary Notice .....	132
Roaming .....	105	<b>4B. Manufacturer's Warranty</b> .....	<b>133</b>
<b>3B. Web and Data Services</b> .....	<b>109</b>	Manufacturer's Warranty .....	133
Getting Started With Data Services .....	109		
Accessing Messages .....	112		
Downloading Games, Ringers, and More .....	113		

4C. End User License Agreement .....	136
End User License Agreement .....	136
Index.....	141

## Introduction

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This **User Guide** introduces you to Sprint® service and all the features of your new phone. It's divided into four sections:

- ◆ Section 1: Getting Started
- ◆ Section 2: Your Phone
- ◆ Section 3: Sprint Service
- ◆ Section 4: Safety and Warranty Information

*Note:* Because of updates in phone software, this printed guide may not be the most current version for your phone. Visit [www.sprint.com](http://www.sprint.com) and sign on to **My Sprint** to access the most recent version of the user guide.

**WARNING:** Please refer to the **Important Safety Information** section on page 124 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

## Your Phone's Menu

---

The following table outlines your phone's main menu structure. For more information about using your phone's menus, see "Navigating Through the Menus" on page 17.

<b>Web</b>
<b>Contacts</b>
<b>Maps</b>
1: Sprint Navigation
2: Sprint Family Locator
<b>History</b>
<b>Missed Alerts</b>
<b>Messaging</b>
1: Voicemail
2: Send Message
3: Messages

## **Photos & Videos**

### **1: Camera**

Press the right softkey for the following options:

- |                    |                   |
|--------------------|-------------------|
| 1: Picture Mode    | 2: Flash          |
| 3: Zoom            | 4: Self-Timer     |
| 5: Fun Tools       | 6: Image Controls |
| 7: Camera Settings | 8: Review Media   |
| 9: Camcorder Mode  | 0: Key Guidance   |
| *: User Settings   |                   |

### **2: Camcorder (Video Mail/Long Video)**

Press the right softkey for the following options:

- |                          |                   |
|--------------------------|-------------------|
| 1: Video Mode            | 2: Zoom           |
| 3: Self-Timer            | 4: Color Tone     |
| 5: Image Controls        | 6: Video Settings |
| 7: Review Media          | 8: Camera Mode    |
| 9: Video Mail/Long Video | 0: Key Guidance   |
| *: User Settings         |                   |

### **3: My Photos & Videos**

- |             |                   |
|-------------|-------------------|
| 1: In Phone | 2: On Memory Card |
|-------------|-------------------|

### **4: Other Settings**

- |                 |                       |
|-----------------|-----------------------|
| 1: Auto Save to | 2: Location           |
| 3: Status Bar   | 4: Slideshow Interval |
| 5: Help         |                       |

## **My Stuff**

### **1: Application Manager**

### **2: Games**

### **3: Ringers**

### **4: Screen Savers**

### **5: Applications**

### **6: IM & Email**

### **7: Call Tones**

## **My Account**

### **1: Account Details**

### **2: Hear Minutes**

### **3: Hear Balance**

## **Settings**

### **1: Display**

- |                   |                    |
|-------------------|--------------------|
| 1: Screensaver    | 2: Brightness      |
| 3: Backlight      | 4: Notification    |
| 5: Picture ID     | 6: Power Save Mode |
| 7: Clock/Calendar | 8: Greeting        |

<b>2: Volume</b>	
1: Incoming Ringer	2: Playback Volume
3: Power Up/Down	4: Key Beeps
<b>3: Ringers</b>	
1: Incoming Calls	2: Voicemail
3: Messages	4: Calendar
5: Power Up/Down	
<b>4: Keyguard</b>	
<b>5: Text Entry</b>	
1: Word Complete	2: Next Word Complete
3: Phrase Complete	4: Word Scan
5: Word Choice List	6: Input Language
7: My Words	8: Help
<b>6: Phone Info</b>	
1: Phone#/User ID	2: Memory Status
3: Icon Glossary	4: Version
5: Advanced	6: My Account
<b>7: Lock Phone</b>	
1: Lock Now	2: Change Lock Code
3: Lock Code Hint	
<b>8: Parental Controls</b>	

<b>9: Reset/Delete</b>	
1: Reset Settings	2: Reset Phone
3: Delete Stuff	4: Change Lock Code
<b>0: Others</b>	
<b>1: Accessibility</b>	
1: Voice Services	2: TTY
3: Font Size	4: Vibrate Type
5: Hearing Aid	
<b>2: Airplane Mode</b>	
<b>3: Alerts</b>	
1: Beep Each Minute	2: Out of Service
3: Connect	
<b>4: Call Setup</b>	
1: Abbreviated Dialing	2: Call Answer
3: Auto-Answer	
<b>5: Data Settings</b>	
1: Data	2: Net Guard
3: Update Data Profile	
<b>6: Headset Mode</b>	
1: Earpiece	2: Ringer Sound

<b>7: Language</b>	
1: English	2: Español
<b>8: Location</b>	
1: On/Off	2: NMEA Output
<b>9: Roaming</b>	
1: Set Mode	2: Call Guard
3: Data Roam Guard	
<b>0: Navigation Keys</b>	
1: Left Navigation (Calendar)	
2: Right Navigation (Web)	
3: Up Navigation (Send Message)	
4: Down Navigation (My Stuff)	
<b>Tools</b>	
<b>1: Device Self Service</b>	
<b>2: Alarm</b>	
<b>3: Calendar</b>	
<b>4: Bluetooth</b>	
1: On/Off	2: Visibility
3: Add New	4: Trusted Devices
5: My Bluetooth Info	

<b>5: Update Phone</b>	
1: Update Firmware	2: Update PRL
<b>6: Memory Storage</b>	
1: Connect to PC	2: File Manager
3: Format Memory Card	4: Memory Info
5: DPOF Print Order	6: Create Folders
7: Save Contacts	
<b>7: Voice Services</b>	
1: Voice Recognition	2: Voice Memo
<b>8: Assigned Media</b>	
<b>9: Calculator</b>	
<b>0: Countdown</b>	
<b>*: Stopwatch</b>	
<b>#: World Clock</b>	
<b>Shopping</b>	
<b>In Use Menu</b>	
Press <b>OPTIONS</b> (right softkey) to display the following options:	
1: Save/Contact Details	2: Main Menu
3: 3-Way Call	4: Contacts
5: Voice Memo	6: Phone Info

*Section 1*  
***Getting Started***



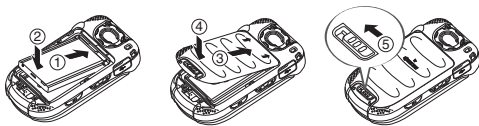
## 1A. Setting Up Service

- ◆ Setting Up Your Phone (page 2)
- ◆ Activating Your Phone (page 3)
- ◆ Setting Up Your Voicemail (page 4)
- ◆ Sprint Account Passwords (page 4)
- ◆ Getting Help (page 5)

### Setting Up Your Phone

#### 1. Install the battery.

- Insert the battery into the opening in the back of the phone, making sure the connectors align (①). Gently press down to secure the battery (②).
- Align the tabs of the battery cover with the slots (③) and press the battery cover down until it snaps into place (④).
- Slide the battery cover release latch to the locked position (⑤).



#### 2. Press **END** to turn the phone on.

- If your phone is activated, it will search for Sprint service and enter standby mode.
- If your phone is not yet activated, see “Activating Your Phone” on page 3 for more information.

#### 3. Make your first call.

- Use your keypad to enter a phone number.
- Press **TALK**.

**Note:** Your phone's battery should have enough charge for your phone to turn on and find a signal, set up your voicemail, and make a call. You should fully charge your battery as soon as possible. See “Charging the Battery” on page 17 for details.

## Activating Your Phone

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail and it is for a new Sprint account or a new line of service, it is designed to activate automatically. To confirm your activation, make a phone call.
- If you received your phone in the mail and it is going to be activated on an existing number on your account (you're swapping phones), you can activate on your computer online or directly on your phone.

### Activate on your computer:

- Go to [sprint.com/activate](http://sprint.com/activate) and follow the instructions.

### Activate on your phone:

*Note:* You will need your Sprint PIN to use this activation method.

1. Turn on your new phone. (Make sure the old one is turned off.) Your phone will attempt Hands-Free Activation automatically.
2. Press **ACTIVATE** (left softkey) to override auto-activation and start the manual activation wizard.

*Note:* If you don't override Hands-Free Activation, your phone will attempt to auto-activate five times. If still not activated, press **MENU OK** to start manual activation wizard.

3. Use your navigation key to complete each screen of the wizard, and press **NEXT** (right softkey) to advance through the screens.
4. Continue until you get to a confirmation screen telling you that your phone is now active, and then press **END** to return to standby mode.

When you have finished, make a phone call to confirm your activation. If your phone is still not activated, contact Sprint Customer Service at **1-888-211-4727** for assistance.


*Tip:* Do not press **END** while the phone is being activated. Pressing **END** cancels the activation process.

*Note:* If you are having difficulty with activation, contact Sprint Customer Service by dialing **1-888-211-4727** from any other phone.

## Setting Up Your Voicemail

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Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Sprint Voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access.

1. From standby mode, press and hold **1** .
2. Follow the system prompts to:
  - Create your password.
  - Record your name announcement.
  - Record your greeting.

**Note: Voicemail Password**

Sprint strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

For more information about using your voicemail, see “Voicemail” on page 98.

## Sprint Account Passwords

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As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your data services account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

### Account User Name and Password

If you are the account owner, you will create an account user name and password when you sign on to [www.sprint.com](http://www.sprint.com). (Click **Need to register for access?** to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at [www.sprint.com](http://www.sprint.com).

### Voicemail Password

You will create your voicemail password when you set up your voicemail. See “Setting Up Your Voicemail” on this page for more information on your voicemail password.

## Data Services Password

With your Sprint phone, you may elect to set up an optional data services password to control data (Web) access and authorize Premium Service purchases.

For more information, or to change your passwords, sign on to [www.sprint.com](http://www.sprint.com) or call Sprint Customer Service at **1-888-211-4727**.

## Getting Help

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### Managing Your Account

Online: [www.sprint.com](http://www.sprint.com)

- Access your account information.
- Check your minutes used (depending on your Sprint service plan).
- View and pay your bill.
- Enroll in Sprint online billing and automatic payment.
- Purchase accessories.
- Shop for the latest Sprint phones.
- View available Sprint service plans and options.

- Learn more about data services and other products like games, ringers, screen savers, and more.

### From Your Sprint Phone

- Press **\*SMPY 4 OH1 TALK** to check minute usage and account balance.
- Press **\*SMPY 3 DEF TALK** to make a payment.
- Press **\*SMPY 2 ABC TALK** to access a summary of your Sprint service plan or get answers to other questions.

### From Any Other Phone

- Sprint Customer Service: **1-888-211-4727**.
- Business Customer Service: **1-800-927-2199**.

### Sprint 411

Sprint 411 gives you access to a variety of services and information through your phone, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.

▶ Press **4** OH1 **1** ☒ **1** ☒ **TALK**.

## *Sprint Operator Services*

Sprint Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

▶ Press **0** NEXT **TALK**.

For more information or to see the latest in products and services, visit us online at [www.sprint.com](http://www.sprint.com).

*Section 2*  
***Your Phone***



## 2A. Phone Basics

- ◆ Your Phone (page 8)
- ◆ Viewing the Display Screen (page 10)
- ◆ Turning Your Phone On and Off (page 15)
- ◆ Battery and Charger (page 15)
- ◆ Navigating Through the Menus (page 17)
- ◆ Displaying Your Phone Number (page 18)
- ◆ Making and Answering Calls (page 18)
- ◆ Entering Text (page 26)
- ◆ Simple Data Exchange (page 29)

**Tip: Phone Software Upgrades** – Updates to your phone's software may become available from time to time. Sprint will automatically upload critical updates to your phone. You can also use the menu to check for and download updates. Press **MENU** **OK** > **Tools** > **Update Phone** > **Update Firmware** to search for and download available updates.

## Your Phone

### Phone Features



## Key Functions

1. **Earpiece** lets you hear the caller and automated prompts.
2. **Main Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.
3. **Softkeys** let you select softkey actions or menu items corresponding to the bottom left and right lines on the main screen while the phone is open.
4. **Navigation Key** scrolls through the phone's menu options.
5. **MENU/OK Key** lets you access the phone's menus and selects the highlighted choice when navigating through a menu.
6. **Camera Key** lets you activate the camera or video mode and take pictures and videos with the phone open.
7. **TALK Key** allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Automatic Speech Recognition (ASR).
8. **Speaker Key** lets you place or receive calls in speakerphone mode or turn the speakerphone on and off during a call.
9. **Microphone** allows other callers to hear you clearly when you are speaking to them.
10. **Keypad** lets you enter numbers, letters, and characters, and perform functions.
11. **END/POWER Key** lets you turn the phone on or off, end a call, or cancel your input and return to standby mode.
12. **BACK Key** deletes characters from the display in text input mode. When in a menu, pressing it returns you to the previous menu. This key also allows you to return to the previous screen in a data session.
13. **Charger/Accessory Jack** allows you to connect a compatible charging cable or USB data cable(not included). CAUTION! Inserting an accessory into the incorrect jack may damage the phone.
14. **Speaker** lets you hear the different ringers and sounds. The speaker also lets you hear the caller's voice in speakerphone mode.

15. **Volume Button** allows you to adjust the ringer volume in standby mode or the voice volume during a call.
16. **Outer Screen** displays the information such as the call status, the date and time, and the signal and battery strength.
17. **Side Speaker Button** lets you place or receive calls in speakerphone mode or turn the speakerphone on and off during a call.
18. **LED Indicator** shows your phone's status at a glance.
19. **Internal Antenna** facilitates reception and transmission. To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
20. **Camera Lens**, as part of the built-in camera, lets you take pictures and videos.
21. **Flash** allows you to take pictures in low light situations.

22. **Headset Jack** allows you to plug in an optional headset for convenient, hands-free conversations. **CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.

23. **microSD Card (internal)** lets you use the included microSD memory card to expand the memory of your phone. To gain access to the microSD card, you must first remove the battery cover. (See “Your Phone’s microSD Card and Adapter” on page 73).

*Note:* Your phone comes with the microSD card preinstalled.









24. **Battery Cover Release Latch** opens the battery cover to replace the battery.










## Viewing the Display Screen







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The status bar at the top of your phone's display screen provides information about your phone's status and options. The following tables identify the symbols you'll see on your phone's display screen.

*Tip:* To view a list of your phone's icons and descriptions, from the main menu select **Settings > Phone Info > Icon Glossary**.





<i>Service Icons</i>	
	<b>Signal Strength</b> – Your phone's current signal strength. (More bars = stronger signal.)
	<b>No Service</b> – Your phone cannot find a usable signal.
	<b>Roaming</b> – Your phone is "roaming" off the Nationwide Sprint Network.
	<b>3G Data Service Active</b> – Sprint 3G data service (EVDO) is available. When active, the icon is animated.
	<b>3G Data Service Dormant</b> – Sprint 3G data service (EVDO) is currently dormant.
	<b>Data Service Active</b> – Sprint 1xRTT data service is available. When active, the icon is animated.
	<b>Data Service Dormant</b> – Sprint 1xRTT data service is currently dormant.
	<b>Data Service Unavailable</b> – Sprint 1xRTT data service is currently unavailable.











<i>Status Icons</i>	
	<b>Battery</b> – Your phone's current battery charge level. (The icon to the left shows the battery is fully charged.) The icon is animated while the battery is charging.
	<b>Location On</b> – Your phone's location feature is on and available for location-based services such as GPS Navigation.
	<b>Location Off</b> – Your phone's location feature is off. Your location is available only for 911.
	<b>Silence All</b> – Your phone's sound is turned off.
	<b>Vibrate All</b> – Your phone's sound is turned off but vibrate is turned on.
	<b>Ringer Off</b> – Your phone's ringer is turned off.
	<b>1 Beep</b> – A beep sounds when you receive an incoming call, a message, etc.
	<b>1 Beep and Vibrate</b> – 1 Beep and vibrate are set.
	<b>Ringer and Vibrate</b> – The volume level is set to between 1 and 8 and vibrate is turned on.









<b>Messaging and Alert Icons</b>	
	<b>New Messages</b> – You have one or more new messages waiting.
	<b>New Voicemail</b> – You have one or more new voicemail messages waiting.
	<b>Urgent Messages</b> – You have one or more new urgent messages waiting.
	<b>Multiple Alerts</b> – You have different kinds of alerts waiting.
	<b>Urgent Multiple Alerts</b> – You have different kinds of alerts (including urgent messages) waiting.
	<b>Application Alerts</b> – You have alert messages from Java applications activated in the background.






<b>Bluetooth Icons</b>	
	<b>Visible</b> – Your phone is discoverable by (visible to) other Bluetooth devices.
	<b>Connected</b> – Your phone is connected to a Bluetooth device.
	<b>Enabled</b> – Your phone's Bluetooth feature is enabled.
	<b>Connected via HFP</b> – Your phone is connected to or communicating with a Bluetooth device via Hands-free Profile (HFP).
	<b>Connected via A2DP</b> – Your phone is connected to or communicating with a Bluetooth device via Advanced Audio Distribution Profile (A2DP).

*Tip:* The above icons will blink while your phone is communicating with a Bluetooth device.

<b>Voice Call Icons</b>	
	<b>Missed Call</b> – You have one or more missed voice calls.
	<b>Bluetooth Device</b> – A call is in progress using a Bluetooth device.
	<b>Headset</b> – A call is in progress using an optional wired headset.
	<b>Car Kit</b> – A call is in progress using an optional car kit device.

<b>Camera and Video Icons</b>	
	<b>Beach/Snow Mode</b> – Indicates the picture/video mode is set to Beach/Snow.
	<b>Scenery Mode</b> – Indicates the picture/video mode is set to Scenery.
	<b>Mirror Image Mode</b> – Indicates the picture/video mode is set to Mirror Image.
	<b>Night/Dark Mode</b> – Indicates the picture/video mode is set to Night/Dark.
	<b>Self-Timer (5 Seconds)</b> – Indicates the self-timer is set to 5 seconds.
	<b>Self-Timer (10 Seconds)</b> – Indicates the self-timer is set to 10 seconds.
	<b>Multiple Shots</b> – Indicates the multiple shots function is enabled.
	<b>Camera Resolution (2.0M)</b> – Indicates the camera is set to 2-megapixel resolution.
	<b>Camera Resolution (1.3M)</b> – Indicates the camera is set to 1.3-megapixel resolution.
	<b>Camera Resolution (0.3M)</b> – Indicates the camera is set to 0.3-megapixel resolution.

<b>Camera and Video Icons (continued)</b>	
	<b>Camera Resolution (0.1M)</b> – Indicates the camera is set to 0.1-megapixel resolution.
	<b>Video Resolution (QCIF)</b> – Indicates the video resolution is set to QCIF (176x144).
	<b>Video Resolution (Sub-QCIF)</b> – Indicates the video resolution is set to SQCIF(128x96).
	<b>Camera Flash On This Shot</b> – Indicates the camera flash is enabled only for the current shot.
	<b>Camera Flash Always On</b> – Indicates the camera flash is always enabled.
	<b>Automatic Camera Flash</b> – Indicates the camera flash will be enabled when needed.
	<b>Saving to Phone</b> – Indicates your phone is saving a picture or video to the phone memory.
	<b>Saving to Memory Card</b> – Indicates your phone is saving a picture or video to the memory card.

<b>Other Icons</b>	
	<b>TTY</b> – Your phone is connected to a TTY device.
	<b>Alarm</b> – An alarm or countdown is set.
	<b>Calendar</b> – You have event notifications.
	<b>HAC Enabled</b> – Your phone's HAC (hearing aid compatibility) setting is enabled.
	<b>Multitasking Virtual Machine</b> – Indicates Java applications are running. The number next to the plus sign indicates the number of running applications.

## Turning Your Phone On and Off

---

### Turning Your Phone On

- ▶ Open the phone and press **END**<sup>®</sup>.

Once your phone is on and finds a signal, it automatically enters standby mode – the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after five minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint service by pressing any key except numbered keys.

*Tip:* The Power Save feature conserves your battery power when you are in an area where there is no signal.

### Turning Your Phone Off

- ▶ Open the phone and press and hold **END**<sup>®</sup> for two seconds.

Your screen remains blank while your phone is off unless the battery is charging.

## Battery and Charger

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**WARNING:** Use only Sprint-approved or Kyocera-approved batteries and chargers with your phone. The failure to use a Sprint-approved or Kyocera-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Sprint-approved or Kyocera-approved batteries and accessories can be found at Sprint Stores or through Kyocera; or call 1-866-866-7509 to order. They're also available at [www.sprint.com](http://www.sprint.com).

## Battery Capacity

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 6.1 hours of continuous digital talk time.

For a quick check of your battery level, glance at the battery charge indicator located in the upper right corner of your phone's display screen. When there are approximately five minutes of talk time left, the battery icon (🔋) turns red and the phone sounds a warning tone.

After an additional five minutes or so, the phone sounds a warning tone three times and then turns off.

*Note:* Long backlight settings, searching for service, vibrate mode, browser use, and other variables may reduce the battery's talk and standby times.

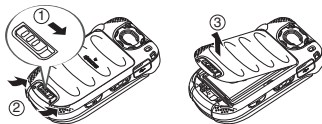
*Tip:* Watch your phone's battery level indicator and charge the battery before it runs out of power.

## Installing the Battery

- ▶ See "Setting Up Your Phone" on page 2.

## Removing the Battery

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Slide the battery cover release latch to the right to unlock the cover (①).
3. Slide your thumbnail or a coin under the slot on either side of the phone (②) and pop off the cover (③).
4. Remove the battery and replace the cover. (See "Setting Up Your Phone" on page 2).



**WARNING:** Do not handle a damaged or leaking Li-Ion battery as you can be burned.

## Charging the Battery

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off, and you will lose any information you were just working on.

Always use a Sprint-approved or Kyocera-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

1. Plug the phone charger into an electrical outlet.
2. Plug the other end of the phone charger into the charger/accessory jack on the left side of your phone.

With the Sprint-approved Li-Ion battery, you can recharge the battery before it becomes completely run down.

## Navigating Through the Menu


---

The navigation key on your phone lets you scroll through onscreen items. To navigate through a menu, press the navigation key up or down.




Many menus feature a scroll bar on the right to help you keep track of your position in the menu.

For a diagram of your phone's menu, please see "Your Phone's Menu" on page i.

### Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any option by highlighting it and pressing . If the option is numbered, you can select it by pressing the corresponding number on the phone's keypad.

For example, to view the Icon Glossary screen:

1. Press  to access the main menu.
2. Select **Settings** by highlighting it and pressing .
3. Select **Phone Info** by highlighting it and pressing .

4. Select **Icon Glossary** by highlighting it and pressing **MENU OK**.

For the purposes of this guide, the above steps condense into:

- ▶ Press **MENU OK** > **Settings** > **Phone Info** > **Icon Glossary**.

## Backing Up Within a Menu

To go to the previous menu:

- ▶ Press **BACK**.

To return to standby mode:

- ▶ Press **END**.

## Displaying Your Phone Number

- ▶ Press **MENU OK** > **Settings** > **Phone Info** > **Phone#/User ID**.

Your phone number and other information about your phone and account will be displayed.

## Making and Answering Calls

---

### Making Calls

1. Enter a phone number from standby mode. (If you make a mistake while dialing, press **BACK** to erase the numbers.)
2. Press **TALK**, **☎**, or the side speaker button.
3. Press **END** when you are finished.

*Tip:* To redial your last outgoing call, press **TALK** twice.

You can also place calls from your phone by speed dialing (page 24), by using Automatic Speech Recognition (page 67), and by using your History listings (page 51).

### Dialing Options

When you enter numbers in standby mode, you can see available dialing options by pressing **OPTIONS** (right softkey). To select an option, use the navigation key to highlight it and press **MENU OK**.

- **Save** to save a phone number in your Contacts. (See “Saving a Phone Number” on page 22.)
- **P Hard Pause** to insert a hard pause. (See “Dialing and Saving Phone Numbers With Pauses” on page 23.)
- **T 2-Sec. Pause** to insert a two-second pause. (See “Dialing and Saving Phone Numbers With Pauses” on page 23.)

## Answering Calls

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Press **TALK** to answer an incoming call. (Depending on your settings, you may also answer incoming calls by pressing other keys. See “Call Answer Mode” on page 42.)

Your phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry’s name is displayed. The caller’s phone number may also be displayed, if available.

For other actions when receiving a call, you can select an onscreen menu or press a key:

- Press **END** or the side speaker button to answer the call in speaker mode.
- **Answer** to answer the call.
- **Silence** to mute the ringer and vibration.
- **Send to Voicemail** to send the call to Voicemail.
- **Ignore with Text** to ignore the call and send a message to the caller.
- Press **END** to ignore a call.

## Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Nationwide Sprint Network. Please see “Roaming” on page 105 for more information about roaming.

- ▶ Press **TALK** and then enter **1** to answer the call. (See “Call Guard” on page 107 for additional information.)

## Ending a Call

- ▶ Press **END**.

## Missed Call Notification

When an incoming call is not answered, your screen displays the Missed Call log. Press **TALK** to dial the phone number.

To display a Missed Alerts entry from standby mode:

1. Press **MENU OK** > **Missed Alerts**.
2. Highlight the entry you wish to view and press **MENU OK**.

## Calling Emergency Numbers

You can always place calls to 911 (enter **9** **9** **9** **TALK**), even if your phone is locked or your account is restricted.

*Note:* After you have placed an emergency call, your phone automatically enters Emergency mode.

During an emergency call, press **OPTIONS** (right softkey) to display your options. Highlight an option and press **MENU OK**.

- **Transfer Audio** to switch the call to an external device.
- **Contacts** to show the Contacts list.
- **Voice Memo** to record the other party's voice.
- **Phone Info** to display your phone number during an emergency call.

To exit Emergency mode:

1. Press **END** to end a 911 call.
2. Press **\* SHIFT # SPACE**.


## Enhanced 911 (E911) Information


This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

**Important:** Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

## In-Call Options

Pressing **OPTIONS** (right softkey) during a call displays a list of available in-call features. To select an option, highlight the option and press .

- **Transfer Audio** to switch the call to a Bluetooth device (if applicable).
- **Save** to save the current call's phone number in your Contacts.
- **Contact Details** to display information about the caller stored in your Contacts.
- **Main Menu** to display the phone's main menu.
- **3-Way Call** to open a call with two other parties.
- **Contacts** to display your Contacts list.
- **Voice Memo** to record the other party's voice.
- **Phone Info** to display information about your phone.
  - ▶ Press **MUTE/UNMUTE** (left softkey) to mute/unmute the microphone.
  - ▶ Press the volume button up or down to adjust the receiver volume.
  - ▶ Press  or the side speaker button to turn the speaker on. Press again to turn it off.

**WARNING:** Because of higher volume levels, do not place the phone near your ear during speakerphone use.


## *End-of-Call Options*

After you have finished your call, the phone will display the caller's name (if already in your Contacts), phone number (if available), and the duration of the call.

- ▶ Press **OPTIONS** (right softkey) to display the Recent History options. (See "History Options" on page 51 for details.)

## *Saving a Phone Number*

Your phone can store up to 600 Contacts entries and each entry can contain up to seven phone numbers. (See "2D. Contacts" on page 53.)

1. From standby mode, enter a phone number and press **OPTIONS** (right softkey) > **Save**. (If this is the first time you are saving an entry to Contacts, skip to step 3.)
2. Select **New Entry** or **Existing Entry**.
3. If you chose **New Entry**, select a number type, and then enter the new entry name.  
– or –  
If you chose **Existing Entry**, select an entry to which you want to save the number, and then highlight a number type and press .
4. Press **DONE** (left softkey) to save the entry.

## Finding a Phone Number

You can search Contacts entries for phone numbers that contain a specific string of numbers.

1. Enter four or more digits of the number in standby mode. (The more numbers you enter, the more specific the search becomes.)
2. All Contacts entries matching the entered numbers will be displayed. Highlight an entry and press **TALK** to dial the number.

## Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

- **Hard Pause** sends the next set of numbers when you press **TALK**.
- **2-Sec. Pause** automatically sends the next set of numbers after two seconds.

*Note:* You can have multiple pauses in a phone number and combine two-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter all or part of a number.
2. Press **OPTIONS** (right softkey) > **Hard Pause** or **2-Sec. Pause**.
3. Enter additional numbers.
4. Press **TALK** to dial the number.  
– or –  
Press **OPTIONS** (right softkey) > **Save**. (You can save to a new or existing contact entry.)

*Note:* When dialing a number with a hard pause, press **TALK** to send the next set of numbers.

## Dialing From the Contacts List

1. From standby mode, press **CONTACTS** (right softkey).
2. Select the entry you want to call.
3. Press **TALK** to dial the entry's default phone number.  
– or –  
To dial another number from the same entry, select the name and press **MENU OK**, and then select a number and press **TALK**.

## Plus (+) Code Dialing

When placing international calls, use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls made from the U.S.).

1. Press and hold **0+NEXT** to display “+” on your phone screen.
2. Enter the country code and phone number, and then press **TALK**. (The phone automatically prepends the access code for international dialing, followed by the country code and phone number.)

## Speed Dialing

You can store up to 98 numbers in your phone's speed dial memory to make contacting friends and family easier.

You must have already assigned a speed dial number to an existing phone number. See “Assigning Speed Dial Numbers” on page 58.

To use speed dial for locations 2-9:

- ▶ From standby mode, press and hold the appropriate key for approximately two seconds.

To use speed dial for locations 10-99:

- ▶ From standby mode, enter a two-digit speed dial number, and then press **TALK**.



The display confirms that the number has been dialed when it shows “Connecting...”.

## Abbreviated Dialing

Abbreviated Dialing is similar to speed dialing. You can use either of the following abbreviated dialing features.

- **Contacts Match** – Retrieve any number saved in your Contacts by entering four or more digits of any part of the number.
- **Prepend** – Prepend the first five or six digits (for example, the area code and prefix) to any four or five digits you enter.

To activate the Prepend feature:

1. Press  > **Settings** > **Others** > **Call Setup** > **Abbreviated Dialing**.
2. Select **Prepend** > **On**.
3. Enter a five- or six-digit number and press .



To place a call using Abbreviated Dialing:

1. Enter the four or more digits of any part of a Contacts entry's phone number to use the Contacts Match feature.

– or –

Enter the last four or five digits of the number to use the Prepend feature.

*Note:* Contacts Match will not retrieve numbers if you enter 911 or reserved three-digit service numbers such as 411 or 711.

2. Press  to call the displayed number.  
If there are two or more matched numbers in your Contacts, a list is displayed. Highlight the name or the phone number you want to call, and then press  to place a call.

## Entering Text

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### Selecting a Text Input Mode

Your phone provides convenient ways to enter letters, numbers, and symbols whenever you are prompted to enter text.

1. From a screen where you can enter text, press **OPTIONS** (right softkey) to change the text mode. (If you are in the message entry screen, press **OPTIONS** [right softkey] > **Text Mode**.)
2. Select one of the following options:
  - **Abc** to enter characters by using the alphabet mode. (See page 27.)
  - **T9Word** to enter text using a predictive text system that reduces the number of keypresses required while entering a word.
  - **123** to enter numeric characters.
  - **Symbols** to enter symbols.
  - **Smileys** to enter smile icons.

- **Emoticons** to enter “emoticons.” (This is available, for example, when composing a message or when editing a Schedule or To Do description in Calendar.)
- **Paste List** to paste copied or cut text (if applicable).
- **Web Shortcuts** to enter Web shortcuts (for example, www., http://, or .com).
- **Text Options** to display the text entry options menu (if applicable). (See page 28.)

### T9 Text Input

T9 Text Input lets you enter text by pressing keys just once per letter. (To select the **T9 Word** mode when entering text, see “Selecting a Text Input Mode” on this page.)

T9 Text Input uses an intuitive word database to analyze the letters you enter and create a suitable word. (The word may change as you type.)

1. Select the **T9Word** text input mode.
2. Press the corresponding keys once per letter to enter a word. (For example, to enter the word “Bill,” press **2 ABC** **4 BHT** **5 JKL** **5 JKL**.) (If you make a mistake, press **BACK** to erase a single character. Press and hold **BACK** to erase an entire word.)

If the word you want is not displayed after you have entered all the letters, press the navigation key to scroll through additional word selections. To accept a word and insert a space, press **# SPACE**.

### Adding a Word to the T9 Database

If a word you want to enter is not displayed in a T9 word choice list when you are using T9 Input, add it to the database.

1. While you are in **T9Word** mode, enter a letter. (A word choice list opens.)
2. Scroll down the list and select **<Add Word>**.
3. Enter a word and press **SAVE** (left softkey). The word will appear as an option the next time you scroll through options during T9 Text Input.

For more information about T9 Text Input, visit the Nuance website at <http://www.nuance.com/t9/xt9/>.

### ABC Mode


In **Abc** mode, also known as multi-tap entry, you press keys one, two, three, or four times to enter the letters you see on the keypad.

By default, the first letter of a sentence is capitalized and the following letters are lowercased. To switch between lowercase and uppercase, press the **\* SHFT** key.

1. Select the **Abc** text input mode. (See “Selecting a Text Input Mode” on page 26.)
2. Press the corresponding key repeatedly until the correct letter appears. For example, to enter “Abc,” press **2 ABC** once for “a,” twice for “b,” and three times for “c.”

## Capitalization Options


The initial letters of words can be either uppercase or lowercase depending on the capitalization setting, or you can make all the letters in a word uppercase. The lower right corner of the screen shows the shift mode you are currently using.

- ▶ From a text entry screen, press  repeatedly to cycle through following options:
  - **abc** (Unshifted) to make all letters in a word lowercase.
  - **Abc** (One-character-shifted) to capitalize only the first letter of a word.
  - **ABC** (Caps Lock) to make all letters in a word uppercase.


*Tip:* If you change the letter capitalization in T9 mode, the indicator will change to **T9word** > **T9Word** > **T9WORD**.

## Setting Text Entry Options

The text entry options menu allows you to specify a suitable feature during the text entry process.

1. When entering text, press **OPTIONS** (right softkey) > **Text Options**.
2. Highlight an option and press .
  - **Word Complete** to suggest possible words based on letters you have entered when the T9 mode is enabled.
  - **Next Word Complete** to automatically display the word that may follow the current text input.
  - **Phrase Complete** to set the phone to predict possible phrases after one word with a space is entered.
  - **Word Scan** to allow the predictive text input system to recognize words by searching Contacts.
  - **Word Choice List** to select whether to display the word choice list.
  - **Input Language** to select the language to enter (English or Spanish).

- **My Words** to edit or delete custom words you have added to the predictive text database.
  - **Add Word** to store words that you frequently use.
- **Select Text** to select text for copying, cutting or adding (if applicable).
- **Delete All** to delete all text (if applicable).
- **Help** to view the T9 instructions.

*Tip:* You can also access Text Entry options from the Settings menu. Press  > **Settings** > **Text Entry**.

## Simple Data Exchange


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This feature makes it easy to select certain information in a message and automatically save it or use it in a related application.

Simple Data Exchange works with these types of information:


- Email addresses
- Street addresses
- Phone numbers
- Web addresses (URLs)

### Email Address Options


- ▶ Highlight an email address, press , and then select an option:
  - **Send Message** to select **Message**. The messaging application will open and the email address will appear as the message's recipient.
  - **Share** to select **Message**. The messaging application will open and the email address will appear in the message body.

- **Save to Contacts** to save the email address in Contacts.
- **Contact Details** to display the Contacts entry if the email address is already saved in Contacts.

## Street Address Options


- ▶ Highlight a street address, press , and select an option:
  - **Navigate** to show directions to the address using Sprint Navigation.
  - **Map** to show the address location on a map.
  - **Share** to select **Message**. The messaging application will open and the address will appear in the message body.
  - **Save to Contacts** to save the address in Contacts.

## Phone Number Options

- ▶ Highlight a phone number, press , and then select an option:
  - **Call** to call the phone number.
  - **Prepend** to prepend a number to the phone number.

- **Send Message** to send a message to the phone number. The messaging application will open and the phone number will appear in the **To:** field.
- **Share** to select **Message**. The messaging application will open and the phone number will appear in the message body.
- **Save to Contacts** to save the phone number in Contacts.
- **Contact Details** to display the Contacts entry if the phone number is already saved in Contacts.

## Web Address (URL) Options

- ▶ Highlight a Web address (URL), press , and select an option:
  - **Browse** to open the browser to the Web page.
  - **Share** to select **Message**. The messaging application will open and the Web address will appear in the message body.
  - **Save to Contacts** to save the Web address in Contacts.

## 2B. Settings

- ◆ Display Settings (page 31)
- ◆ Volume Settings (page 34)
- ◆ Ringer Settings (page 35)
- ◆ Messaging Settings (page 37)
- ◆ Airplane Mode (page 39)
- ◆ TTY Use With Sprint Service (page 39)
- ◆ Using the Hearing Aid Device Compatibility Function (page 41)
- ◆ Phone Setup Options (page 41)
- ◆ Security Settings (page 44)

## Display Settings

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### Changing the Screen Saver

You can set a screen saver to display while in standby mode.

1. Press **MENU OK** > **Settings** > **Display** > **Screensaver**.
2. Select a screen saver option by pressing the navigation key up or down, and select a screen saver.

### Changing the Brightness

You can adjust the brightness on the main screen.

1. Press **MENU OK** > **Settings** > **Display** > **Brightness**.
2. Highlight a brightness level and press **MENU OK** twice.

## Changing the Backlight Settings

Select how long the display screen remains backlit after any keypress is made. You can also change the backlight settings for a Java application that is running in the foreground.

To change the main screen backlight setting:

1. Press **MENU OK** > **Settings** > **Display** > **Backlight**.
2. Select **Backlight Dim** or **Backlight Off**.
  - If you select **Backlight Dim**, select **Always Bright**, **Always Dim**, or a preset length of time to elapse before the screen backlight dims.
  - If you select **Backlight Off**, select a preset length of time to elapse before the screen and keypad backlights turn off. (When you select **Always Bright** for the **Backlight Dim** setting above, the keypad backlight will turn off after about one minute.)

*Note:* Long backlight settings reduce the battery's talk and standby times.

To change a Java application backlight:

- ▶ Press **MENU OK** > **Settings** > **Display** > **Backlight** > **Java Backlight** > **Default** or **Continuous**.

## Setting the Notification Pop-up

This option allows you to enable or disable notification pop-up when you receive a new notification (except for incoming call and alarm).

1. Press **MENU OK** > **Settings** > **Display** > **Notification**.
2. Select **Enable pop-up** or **Disable pop-up**.

*Tip:* If you select **Disable pop-up**, you will see only a notification icon. (The notification pop-up will not appear while an application is running.)

## Selecting a Picture ID

You can select an image as a picture ID.

1. Press **MENU OK** > **Settings** > **Display** > **Picture ID**.
2. Select **Contact**, **Unsaved Numbers**, or **Private / Unknown**.
3. Select a picture ID option and press **MENU OK**.
4. Select an image and press **MENU OK** to assign it.

## Power Save Mode

This feature helps conserve your battery power by automatically adjusting the backlight setting of your phone.

1. Press **MENU OK** > **Settings** > **Display** > **Power Save Mode**.
2. Select **On**. (Select **Off** to deactivate this feature.)
3. Read the message and press **CONTINUE** (left softkey).

## Changing the Clock/Calendar Display

Select a clock/calendar display on the main screen in standby mode.

1. Press **MENU OK** > **Settings** > **Display** > **Clock/Calendar**.
2. Highlight an option and press **MENU OK** twice.

## Setting a Custom Greeting

You can display your own custom greeting in standby mode.

1. Press **MENU OK** > **Settings** > **Display** > **Greeting** > **Custom**.
2. Enter a custom greeting and press **MENU OK**.
3. Press **DONE** (left softkey) to save your greeting.

## Changing the Phone's Menu Style

Choose the layout of your phone's menu.

1. Press **MENU OK** to display the main menu.
2. Press **OPTIONS** (right softkey) > **Grid View** or **List View** to change the menu style.

*Tip:* You can also change the font size of the main menu by pressing **OPTIONS** (right softkey) > **Large Main Menu** or **Normal Main Menu**.

## Changing the Font Size

Adjust the display font size for text in messages.

1. Press **MENU OK** > **Settings** > **Others** > **Accessibility** > **Font Size** > **Messages**.
2. Highlight a font size. You can see the current and new font sizes in the display window above the menu.
3. If you are satisfied with the font size, press **SAVE** (left softkey).

## Display Language

You can choose to display your phone's onscreen menus in English or in Spanish.

1. Press **MENU OK** > **Settings** > **Others** > **Language**.
2. Select **English** or **Español**.

## Volume Settings

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### Adjusting the Phone's Volume Settings

Adjust your phone's volume settings to suit your needs and your environment.

1. Press **MENU OK** > **Settings** > **Volume**.
2. Select **Incoming Ringer**, **Playback Volume**, **Power Up/Down**, or **Key Beeps**.
  - If you select **Power Up/Down**, select **On** or **Off**.
  - If you select **Key Beeps**, select **Tone Volume** or **Tone Type**.
3. Select a volume level and press **MENU OK**.

*Tip:* You can adjust the ringer volume in standby mode or during an incoming call and the volume during playback by using the volume button.

## Silence All

The Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

- ▶ Press and hold the volume button down in standby mode. (The screen will display “Silence All.”)

To deactivate Silence All:

- ▶ Press the volume button up repeatedly to select a volume level.


## Ringer Settings

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### Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and messages.

### Selecting Ringer Types for Incoming Calls/ Messages

1. Press  > **Settings** > **Ringers** > **Incoming Calls** or **Messages**.
2. Select **Contacts**, **Unsaved Numbers**, or **Private / Unknown**.
  - If you select **Contacts**, select **All Contacts**, or select **One Contact** and then select an entry.
3. Select a ringer option by pressing the navigation key up or down, and then select a ringer. (See “Getting New Ringers” on page 36 if you selected **Downloaded** > **Get New**.)

*Tip:* Ringer types can be assigned from the Contacts menu. See “Selecting a Ringer Type for an Entry” on page 59.

## Selecting Ringers for Voicemail, Calendar, and Power Up/Down

1. Press **MENU OK** > **Settings** > **Ringers**.
2. Select **Voicemail**, **Calendar**, or **Power Up/Down**.
3. Select a ringer option by pressing the navigation key up or down, and then select a ringer.

## Getting New Ringers

A wide variety of new ringers is available from the Sprint Digital Lounge, and you can access them right from your phone. (Additional charges may apply, but some are free.)

1. Press **MENU OK** > **Settings** > **Ringers**.
2. Select a ringer type category (**Incoming Calls**, **Voicemail**, **Messages**, etc.) and any applicable subcategories.
3. Select **Downloaded** > **Get New**. (The Digital Lounge will launch and display the Ringers menu.)
4. Use the navigation key and keypad to search through available ringers. When you find one you want, highlight it and press **MENU OK**.

5. To purchase the ringer, use your navigation key to move the cursor over **Buy**. When the cursor changes from an arrow into a hand, press **MENU OK**. (The ringer will download automatically.)
6. When the download is finished, select an option to continue:
  - **Listen** to listen to the ringer.
  - **Assign** to assign the ringer to a call or message type or to a specific contact.
  - **Shop** to browse for other items to download.

## Setting Up Voice Guide



Voice Guide allows you to hear voice prompts and spoken numbers or key names as you press a key, and also to hear menus and options, Contacts names, email addresses, URLs, etc., as you highlight each item onscreen. (The default setting is **Off**.)

1. Press **MENU OK** > **Settings** > **Others** > **Accessibility** > **Voice Services** > **Voice Guide**.
2. Select **On** or **Off**.

*Note:* When the ringer volume is set to **Silence All** or **Vibrate All**, Voice Guide does not work.

## Selecting a Vibration Pattern

With this feature, you can select vibration patterns for incoming calls, messages, alarms, and scheduled events.

1. Press  > **Settings** > **Others** > **Accessibility** > **Vibrate Type**.
2. Select **Incoming Calls**, **Voicemail**, **Messages**, or **Alarm/Calendar**.
3. Highlight a vibration pattern and press .

## Messaging Settings


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Your phone's advanced messaging capabilities let you send and receive different kinds of messages without placing a voice call.

Messaging settings allow you to create a signature with each sent message and your own preset messages.



### Setting Clear Alerts Icon

Clear Alerts Icon will clear the envelope icon on the display.

1. Press  > **Messaging** > **OPTIONS** (right softkey) > **Clear Alerts Icon**.
2. Press **YES** (left softkey).

### Setting a Callback Number

With this feature, you can specify the callback number your recipients see when you send messages.

1. Press  > **Messaging** > **OPTIONS** (right softkey) > **Callback Number**.
2. Select **None**, **My Phone Number**, or **Other**. If you select **Other**, enter a callback number and press .

## Adding a Customized Signature

Add a customized signature to each message you send.

1. Press **MENU OK** > **Messaging** > **OPTIONS** (right softkey) > **Signature**.
2. Select **On**. (If you do not wish to attach a signature to your outgoing messages, select **Off**.)
3. Enter a signature and press **MENU OK**.

## Managing Preset Messages

Your phone is loaded with 20 preset messages to help make sending messages easier. Customize or delete these messages, such as “Where are you?,” “Let’s get lunch,” and “Meet me at” to suit your needs, or add your own messages to the list.

To edit or delete a preset message:

1. Press **MENU OK** > **Messaging** > **OPTIONS** (right softkey) > **Preset Messages**. The list of preset messages will be displayed.
2. To edit or delete a message, highlight it and press **OPTIONS** (right softkey).

3. Select **Edit**, edit the message, and press **MENU OK**.

– or –

Select **Delete** > **YES** (left softkey) to delete the message. (You can also reset all messages by selecting **Reset all messages** > **YES** [left softkey].)



To change the language of the preset message:

1. Press **MENU OK** > **Messaging** > **OPTIONS** (right softkey) > **Preset Messages**.
2. Press **OPTIONS** (right softkey) > **Select Language**.
3. Select **English** or **Spanish**.

## Airplane Mode

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Airplane Mode allows you to use many of your phone's features, such as games and voice memos, when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.

1. Press  > **Settings** > **Others** > **Airplane Mode**.
2. Read the disclaimer and press .
3. Select an option from the following:
  - **On** to activate Airplane Mode. Airplane Mode will be deactivated when you turn the phone off.
  - **Off** to deactivate Airplane Mode.
  - **On Power-up** to activate Airplane Mode each time you turn the phone on.

While in Airplane Mode, your phone's screen will display "Phone Off."



## TTY Use With Sprint Service

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A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities to communicate by telephone.





Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it is compatible with digital cell phones. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

1. Press  > **Settings** > **Others** > **Accessibility** > **TTY**. (You will see an informational message.)
2. Press .
3. Select one of the following options:
  - **TTY Off** to disable TTY mode.

- **TTY VCO** to enable TTY mode in Voice Carry Over mode, which allows you to send voice and receive text during a call.
- **TTY HCO** to enable TTY mode in Hearing Carry Over mode, which allows you to send text and receive voice during a call.
- **TTY Full** to enable all TTY settings. You can send and receive text during a call.

To access the state Telecommunications Relay Service (TRS) for assistance with TTY calls:

- ▶ Dial **7**  **1**  **1**  **TALK** and press **2**  to reach an operator.

For additional information about Sprint Relay Services and TTY compatibility, call Sprint Relay Customer Service at **800-676-3777** or visit [www.sprintrelay.com](http://www.sprintrelay.com).

*Note:* In TTY Mode, your phone will display the TTY icon if a TTY device or an optional headset is connected to your phone.

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When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

**WARNING: 911 Emergency Calling**

Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

## Using the Hearing Aid Device Compatibility Function

---

Your phone has been tested and rated for hearing aid device compatibility. To use this function effectively, set the hearing aid option to **On**.

1. Press **[MENU OK]** > **Settings** > **Others** > **Accessibility** > **Hearing Aid**.
2. Read the disclaimer and press **[MENU OK]**.
3. Select **On** or **Off**.
  - **On** to use a hearing aid device with your phone.
  - **Off** to use your phone without a hearing aid device.

For more information about hearing aid device compatibility, see “Using Your Phone With a Hearing Aid Device” on page 127.

## Phone Setup Options

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### Navigation Key Shortcuts

You can use the navigation keys as shortcuts to access specific menu items directly from standby mode. You can reassign the default shortcuts to the menu items you choose.

1. Press **[MENU OK]** > **Settings** > **Others** > **Navigation Keys**.
2. Highlight the navigation key you wish to reassign and press **[MENU OK]**.
3. Using the navigation key or your keypad, highlight a function.
4. Press **ASSIGN** (left softkey) to save. (For options with submenu levels, such as Settings, you can assign submenu options by navigating to the desired option before pressing **ASSIGN**.)

## My Favorites

Your phone offers you the option of assigning a shortcut to a favorite or often-used function. Pressing **FAVORITES** (left softkey) in standby mode will launch your personally designated shortcut.

1. Press **FAVORITES** (left softkey) to display the My Favorites list.
2. Select **<Add Favorite>**.
3. Using the navigation key or your keypad, select functions to be assigned to the My Favorites list.
4. Press **ASSIGN** (left softkey) to save.

*Tip:* While the My Favorites list is displayed, press **OPTIONS** (right softkey) to customize the list or to remove assigned functions according to your needs.

## Call Answer Mode

Select how to answer incoming calls on your phone.

1. Press **[MENU OK]** > **Settings** > **Others** > **Call Setup** > **Call Answer**.
2. Select **Talk Key, Any Key,** or **Flip Open**.

## Auto-Answer Mode

Set your phone to automatically pick up incoming calls. Remember, your phone will answer calls in auto-answer mode even if you are not present.

1. Press **[MENU OK]** > **Settings** > **Others** > **Call Setup** > **Auto-Answer**.
2. Highlight an option and press **[MENU OK]**.
  - **Hands-free** to answer calls automatically when the phone is connected to an optional headset or hands-free device.
  - **Speakerphone** to answer calls automatically in speakerphone mode.
3. Highlight the time you would like your phone to wait before answering and press **[MENU OK]**.

## Key Guard

This feature enables you to lock side buttons while the phone is closed.

1. Press **MENU OK** > **Settings** > **Keyguard**.
2. Select **On**.

*Tip:* You can deactivate this feature temporarily by pressing and holding the side speaker button while the phone is closed.

## Headset Mode

Set up your phone for hands-free use, the type of headset (mono or stereo), and the ringer mode.

To set the audio mode:

- ▶ Press **MENU OK** > **Settings** > **Others** > **Headset Mode** > **Earpiece** > **Stereo** or **Mono**.

To set the ringer mode:

- ▶ Press **MENU OK** > **Settings** > **Others** > **Headset Mode** > **Ringer Sound** > **Normal** or **Headset Only**.

## Alert Notification

Set your phone to alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.

1. Press **MENU OK** > **Settings** > **Others** > **Alerts**.
2. Select **Beep Each Minute**, **Out of Service**, or **Connect**.
3. Select **On** or **Off**.

## Security Settings

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### Locking Your Phone

When your phone is locked, you can only make calls to 911 and Sprint Customer Service.

1. Press **MENU OK** > **Settings** > **Lock Phone**.
2. Enter your lock code.
3. Select **Lock Now**.

*Tip:* The first time you access the Lock Phone menu, you will be advised to change the default lock code by pressing **CHANGE** (left softkey). Enter and re-enter your new lock code to proceed. For details, see “Changing the Lock Code” on this page.

### Unlocking Your Phone

1. From standby mode, press **UNLOCK** (left softkey).
2. Enter your lock code.

### Changing the Lock Code

1. Press **MENU OK** > **Settings** > **Lock Phone** and enter your lock code.
2. Select **Change Lock Code**.
3. Enter your new lock code.
4. Re-enter your new lock code. (You will be prompted to create a lock code hint to help you remember your new lock code.)
5. If you want to create a lock code hint, select **YES** (left softkey). Enter a hint and press **MENU OK**.  
– or –  
Select **NO** (right softkey) to return to the previous menu.

To edit or delete a lock code hint:

1. Press **MENU OK** > **Settings** > **Lock Phone** and enter your lock code.
2. Select **Lock Code Hint**.

3. Edit the hint and press **MENU OK**.

– or –

Delete the hint by pressing **BACK** and press **MENU OK**.

*Tip:* If you can't recall your lock code, try using the last four digits of your wireless phone number or check your lock code hint. If this doesn't work, call Sprint Customer Service at **1-888-211-4727**.

## Parental Controls

This feature allows parents to prevent children from using certain functions on the phone.

### Activating Parental Controls

1. Press **MENU OK** > **Settings** > **Parental Controls** > **On/Off** > **On**.
2. Enter your new code.
3. Re-enter your new code.

The next time you try to access this setting, you will be required to enter your Parental Controls code.


## Changing the Parental Controls Code

1. Press **MENU OK** > **Settings** > **Parental Controls** > **Change Parental Control Code**.
2. Enter your new code.
3. Re-enter your new code.

## Restricting Voice Calls and Messages


1. Press **MENU OK** > **Settings** > **Parental Controls** > **Restriction**.
2. Read the message and press **CONTINUE** (left softkey).
3. Select an option:
  - **Voice Calls** to restrict incoming and outgoing voice calls except those placed to 911 or Sprint Customer Service.
  - **Messages** to restrict sending messages except to designated recipients.
4. Select **On/Off** > **On**. Read the message and press **OK** (left softkey).

5. Select **Allowed Contacts** > **All Contacts** or **Choose Contacts**.

- If you select **All Contacts**, press  to confirm.
- If you select **Choose Contacts**, select **<Add Contact>**, and then choose a member from the list. If you want to remove a member from the list, highlight the member and press **REMOVE** (left softkey).



*Note:* If you select **On** in step 4, you cannot add, edit, and delete any Contacts or Group entries.

## Restricting Web, Camera, and Location Mode

1. Press  > **Settings** > **Parental Controls** > **Restriction**.
2. Read the message and press **CONTINUE** (left softkey).
3. Select an option:
  - **Web** to prevent using the browser.
  - **Camera/Camcorder** to disable the camera and camcorder function.
  - **Force Location On** to prevent turning the Location function off. (See “GPS Services” on page 120.)
4. Select **On**.

## Deleting Phone Content

You can quickly and easily delete all the content that you have created or stored in your phone.

1. Press  > **Settings** > **Reset/Delete** and enter your lock code.
2. Select **Delete Stuff**.
3. Highlight an option and press .
  - **Messages** to delete all messages.
  - **Call Logs** to delete all call history from the phone.
  - **Browser Cookies and Cache** to delete all Web cookies and all Web cache memory saved in the phone.
  - **Downloaded Content** to delete all data downloaded to your phone.
  - **Contacts** to delete all of your Contacts including speed dial numbers saved in your Contacts.
  - **Voice Memo** to delete all voice data and call memos saved in the phone.
  - **My Photos & Videos** to delete all pictures and videos stored in My Photos & Videos.

- **File Manager (In Phone)** to delete all files saved in File Manager.
- **All Stuff** to delete all user-added data.

4. Read the message and press **DELETE** (left softkey).

## Resetting Your Phone and Phone Content

This option lets you clear different types of personal information stored on your phone, reset your phone to factory settings, or both.

1. Press **MENU OK** > **Settings** > **Reset/Delete**.
2. Enter your lock code.
3. Highlight an option and press **MENU OK**.
  - **Reset Settings** to restore all the factory defaults, including ringer types and display settings. Contacts, History, Calendar, and Messaging are not affected.
  - **Reset Phone** to reset all settings and erase all data on your phone.
4. Read the message and press the left softkey (**RESET SETTINGS** or **RESET PHONE**).

## Security Features for Data Services

### Enabling Data Services

Although your phone's data services are turned off by default, you may enable them at any time.

To enable data services:

1. Press **MENU OK** > **Settings** > **Others** > **Data Settings** > **Data** > **On**. (A message is displayed.)
2. Press **YES** (left softkey) to enable data services.

### Disabling Data Services

You can disable data services again without turning off your phone; however, you will not have access to all data services, including Web and messaging. Disabling data services will avoid any charges associated with these services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services.


To disable data services:

1. Press **MENU OK** > **Settings** > **Others** > **Data Settings** > **Data** > **Off**.
2. Read the disclaimer and press **DISABLE** (right softkey) to sign out.

## Net Guard

When you first connect to the Web, the Net Guard will be displayed to confirm that you want to connect. The Net Guard helps you avoid accidental connections. You can disable the Net Guard in the future by selecting **Auto-Connect** when you see Net Guard displayed.

To change your Net Guard settings:

- ▶ Press  > **Settings** > **Others** > **Data Settings** > **Net Guard**.
  - **On** to activate the Net Guard.
  - **Off** to deactivate the Net Guard.

*Note:* When enabled, Net Guard appears only once as long as you have not turned the phone off and on.

## 2C. History

- ◆ Viewing History (page 49)
- ◆ History Thread (page 50)
- ◆ History Details (page 50)
- ◆ History Options (page 51)
- ◆ Making a Call From History (page 51)
- ◆ Saving a Number From History (page 51)
- ◆ Making a New Group Entry From History (page 52)
- ◆ Deleting History (page 52)

### Viewing History

---

History is a list of the last 60 phone numbers (or Contacts entries) for voice calls you placed, accepted, or missed. History makes redialing fast and easy. It is continually updated as new numbers or entries are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if available) and Contacts entry name (if the number is in your Contacts). Duplicate calls (calls from the same number) may appear only once on the list.

▶ Press **MENU** **OK** > **History**.

*Shortcut:* From standby mode, press **TALK** to display your recent calls.

*Note:* History records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not be included in history.

---

If you return a call from the voicemail menu, it will not be included in history.

## History Icons

You can determine if an entry was an incoming, outgoing, or missed call from the icons shown below.

 – Incoming Call

 – Outgoing Call

 – Missed Call

## History Thread

---

The History thread screen shows all history for a selected entry. You can also keep track of all the messages you have sent and received for the selected entry.

To display a History thread:

1. Press **MENU OK** > **History**.
2. Highlight an entry and press **MENU OK**.

## History Details

---

To display History details:

1. Press **MENU OK** > **History**.
2. Highlight an entry from the list and press **MENU OK**.  
The History thread is displayed.
3. Highlight an entry and press **MENU OK**.

The History details screen shows the number type (Mobile, Home, etc.), phone number, the caller's name (if the number is already in your Contacts), and date and time of the call. An onscreen menu is also displayed according to the type of call. (See “History Options” on page 51.)

To make a call from the History details screen, press **TALK**.

## History Options

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You may see several menu items on the onscreen menu. Press **OPTIONS** (right softkey) for additional options.

- **Call** to call the selected entry.
- **Send Message** to send a message to the selected entry.
- **New Group** to create a new Group entry.
- **Contact Details** to display information about the entry if it has already been saved in your Contacts.
- **Save Contact** to save a phone number. (See “Saving a Number From History.”)
- **Delete** to delete the entry.
- **Delete All** to delete all History entries. (See “Deleting History” on page 52.)
- **Prepend** to add numbers to the beginning of the selected number.

## Making a Call From History

---

1. Press **MENU OK** > **History**.
2. Highlight an entry and press **TALK**.

*Note:* You cannot make calls from History to entries identified as **No Caller ID**, **Private** (Restricted ID), or **Unavailable ID**.

## Saving a Number From History

---

Your phone can store up to 600 Contacts entries, and each Contacts entry can store up to a total of seven phone numbers.

1. Press **MENU OK** > **History**.
2. Highlight a History entry and press **OPTIONS** (right softkey) > **Save Contact**.
3. Select **New Entry** or **Existing Entry**.
4. If **New Entry** was selected, select a number type, and then enter the new entry name.  
– or –

If **Existing Entry** was selected, select an existing entry to which you want to save the number, and then highlight a number type and press **MENU OK**.

5. Press **DONE** (left softkey) to save the entry.

## Making a New Group Entry From History

---

You can make and save a new group entry from History.

1. Press **MENU OK** > **History** > **OPTIONS** (right softkey) > **New Group**.
2. Read the message and press **START** (left softkey).
3. Select the check box for each member you wish to add and press **CONTINUE** (left softkey).

*Tip:* Press **OPTIONS** (right softkey) > **Enter New Address** or **Contacts** to enter a new address or a phone number or to select an entry from your Contacts.

4. Enter a group name and press **MENU OK** > **SAVE** (left softkey).

## Deleting History

---

You can delete individual or all entries in your History.

1. Press **MENU OK** > **History**.
2. Highlight an entry you wish to delete and press **OPTIONS** (right softkey) > **Delete**.
  - Select **Delete All** to delete all entries.
3. If you are certain you want to delete one or all entries from History, press **DELETE** (left softkey).

## 2D. Contacts

- ◆ About Contacts (page 53)
- ◆ Displaying Contacts Entries (page 53)
- ◆ Adding a New Contacts Entry (page 54)
- ◆ Editing a Contacts Entry (page 55)
- ◆ Adding a Number to a Contacts Entry (page 55)
- ◆ Creating a Group (page 55)
- ◆ Editing Groups (page 56)
- ◆ Finding Contacts Entries (page 57)
- ◆ Using Contacts Information in Other Applications (page 57)
- ◆ Assigning Speed Dial Numbers (page 58)
- ◆ Selecting a Ringer Type for an Entry (page 59)
- ◆ Assigning a Picture to an Entry (page 59)
- ◆ Secret Contacts Entries (page 60)
- ◆ Dialing Sprint Services (page 60)

## About Contacts

---

Your phone can store up to 600 Contacts entries. Each entry can contain up to seven phone numbers, and three email addresses, IM addresses, and Web addresses. You can also add Contacts entries to a Group, allowing you to send one message to up to 40 Contacts entries at a time.

## Displaying Contacts Entries

---



1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight a name to show that entry's main phone number, or highlight a group to show how many members it has.

## Viewing History From Contacts

You can view the history of a selected Contacts entry from the Contacts list.

- ▶ Highlight an entry and press **OPTIONS** (right softkey) > **Contact History**.



## Displaying Contacts Details

1. From the Contacts list, highlight an entry and press .
2. Highlight any data field and press . Menu options for that field will appear, if applicable.

*Note:* If you select a group in step 1, entries, phone numbers, or email addresses belonging to the group are displayed.

## Adding a New Contacts Entry

---

1. In standby mode, press **CONTACTS** (right softkey) > **Add New...** > **New Contact**.
2. Enter a name for the new entry and press the navigation key down.
3. Enter the phone number for the entry and press .
4. Highlight a number type for the entry (**Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other**) and press .
5. Add other information (email address, URL, street address, etc.).
6. Press **DONE** (left softkey).


After you have saved the number, the new Contacts entry is displayed.

### *Tip:* **ICE – In Case of Emergency**

To make it easier for emergency personnel to identify important contacts, you can list your local emergency contacts under “ICE” in your phone’s Contacts list. For example, if your mother is your primary emergency contact, list her as “ICE–Mom” in your Contacts list. To list more than one emergency contact, use “ICE1–\_\_\_,” “ICE2–\_\_\_,” etc.



## Editing a Contacts Entry

---

1. Display a Contacts entry (see “Displaying Contacts Entries” on page 53) and press **OPTIONS** (right softkey) > **Edit Contact**.
2. Highlight the information you wish to edit.
3. Add or edit the information and press .
4. Press **DONE** (left softkey) to save your changes.

## Adding a Number to a Contacts Entry


---

1. Display a Contacts entry. (See “Displaying Contacts Entries” on page 53.)
2. Press **OPTIONS** (right softkey) > **Edit Contact** > **<Add Number>**.
3. Enter the new phone number and press .
4. Highlight a label for the number and press .
5. Press **DONE** (left softkey) to save the new number.


## Creating a Group

---

You can create a group by assigning Contacts entries as members and then naming the new group.


1. In standby mode, press **CONTACTS** (right softkey) > **Add New... > New Group**.
2. Read the message and press **START** (left softkey).
3. Highlight an entry you want to add to a group and press . A check mark will appear in the box next to the selected entry.

*Tip:* Press **OPTIONS** (right softkey) > **Enter New Address** or **Recent History** to enter a new phone number or address or to select an entry from your history.


4. When you have selected all the entries you want to add, press **CONTINUE** (left softkey).
5. Enter a name for the new group and press .
6. Press **SAVE** (left softkey).

## Editing Groups

---

1. From the Contacts list, highlight the group you want to edit.
2. Press **OPTIONS** (right softkey) > **Edit Group**.
3. Change the group name or the group icon and press .
4. Press **SAVE** (left softkey).

## Adding Members to a Group

1. From the Contacts list, highlight the group to which you want to add members.
2. Press **OPTIONS** (right softkey) > **Edit Group** > **Add More**.
3. Read the message and press **START** (left softkey).
4. Highlight an entry you want to add and press .
5. Repeat step 4 to add additional members.
6. Press **CONTINUE** (left softkey) > **SAVE** (left softkey).

## Removing Members From a Group

1. From the Contacts list, highlight the group from which you want to remove members.
2. Press **OPTIONS** (right softkey) > **Edit Group**.
3. Highlight a member and press **OPTIONS** (right softkey) > **Remove from Group** > **YES** (left softkey).
4. Repeat step 3 to remove additional members.
5. Press **SAVE** (left softkey).

## Deleting a Contacts Entry or Group

1. From the Contacts list, highlight an entry or a group you want to delete.
2. Press **OPTIONS** (right softkey) > **Delete Contact** or **Delete Group**.
3. Press **DELETE** (left softkey) or **YES** (left softkey).

## Finding Contacts Entries

---

1. In standby mode, press **CONTACTS** (right softkey).
2. Scroll through all the entries.
  - or –
  - Enter the first few letters of any part of an entry's name. Contacts with matching letters are listed. (The more letters you enter, the more your search narrows.)
3. To display an entry, highlight it and press **MENU OK**.
  - Press the navigation key left or right to display other listed entries.
4. To dial the entry, highlight the phone number and press **TALK**.

*Tip:* You can also find groups the same way as above. Press **MENU OK** to display the members of the group.

## Using Contacts Information in Other Applications

---

You can use saved Contacts information in other applications.

To copy information into a message:

1. From the Contacts list, highlight an entry and press **MENU OK**.
2. Highlight the information you want to copy, such as phone numbers, email addresses, URLs, or street addresses, and press **MENU OK**.
3. Select **Share**.
4. Select **Message**.

After you select one or more recipients, the text entry screen for the type of message specified will open, and the selected text will appear in the body of the message.

*Note:* For more information about messaging, see "Messaging" on page 100.

To copy address information into a Sprint Navigation application:

1. From the Contacts list, highlight an entry and press **MENU OK**.
2. Highlight an address and press **MENU OK**.
3. Highlight an option and press **MENU OK**.
  - **Navigate** to get directions to the street address using Sprint Navigation.
  - **Map** to display the address on a map.

*Note:* For more information about your phone's navigation features, see "3D. GPS Navigation" on page 120.

## Assigning Speed Dial Numbers

---


Your phone can store up to 98 phone numbers in speed dial locations. (See "Speed Dialing" on page 24.)

To assign a speed dial number to a new phone number:

1. Add a phone number to a new or to an existing Contacts entry. (See "Adding a Number to a Contacts Entry" on page 55.)
2. Highlight the phone number and press **OPTIONS** (right softkey) > **Set Speed Dial**.
3. Highlight an available speed dial location and press **MENU OK**.
4. Press **BACK** to return to the Contacts menu.

To assign a speed dial number to an existing phone number:

1. From the Contacts list, highlight an entry and press **MENU OK**.
2. Highlight a number and press **OPTIONS** (right softkey) > **Set Speed Dial**.

- Highlight an available speed dial location and press .



*Tip:* To replace a current assignment, select a location and press **REPLACE** (left softkey).

To check speed dial assignments:

- ▶ From the Contacts list, press **OPTIONS** (right softkey) > **Settings** > **Speed Numbers**.

## Selecting a Ringer Type for an Entry

Assign a ringer type to a Contacts entry so that you can identify the caller by the ringer type. (See “Ringer Types” on page 35.)






- From the Contacts list, highlight an entry and press .
- Select **Set Ringers**.
- Select **Incoming Calls** or **Message**.
- Select **Change**.
- Highlight a ringer category, such as **Default Ringer**, **My Videos**, **Downloaded**, **Preloaded Ringers**, or **No Ringer** and then press .

- Highlight a ringer and press .

*Tip:* If you select **Downloaded** > **Get New** in step 5, you can purchase and download new ringers right from your phone. For details, see “Getting New Ringers” on page 36 and “Downloading Games, Ringers, and More” on page 113.

## Assigning a Picture to an Entry

Assign a picture to display each time a certain contact calls you.

- From the Contacts list, highlight an entry and press .
- Highlight  and press .
- Select **Choose Photo**.
- Select a photo category and press .
- Select an image and press  to assign it.

## Secret Contacts Entries

---

When you make an entry secret and hide it, that entry is not displayed in your Contacts. In History, a telephone number is displayed but the Contacts entry's name is not.

To make an entry secret:

- ▶ From the Contacts list, highlight an entry and press **OPTIONS** (right softkey) > **Set as Secret** > **On**.

To hide or show secret entries:

1. From the Contacts list, press **OPTIONS** (right softkey) > **Settings** > **Hide Secret** or **Show Secret**.
2. Enter the four-digit lock code.

*Tip:* If you can't recall your lock code, try using the last four digits of your wireless phone number. If this doesn't work, call Sprint Customer Service at **1-888-211-4727**.

## Dialing Sprint Services

---

Your Contacts list is preprogrammed with contact numbers for various Sprint services.

To dial a service from your Contacts:

1. From the Contacts list, press **OPTIONS** (right softkey) > **Settings** > **Services**.
2. Select **Hear Minutes** (Account Info.), **Customer Solution** (Service), **Directory Assistance** (Sprint 411), **Sprint Operator**, **Hear Balance**, **Voicemail**, **Community Information**, **Non Emergency Services**, **Traffic Information**, **Carrier Repair Service**, **TRS Relay for TTY**, **Call Before You Dig**, or **Emergency**.

To dial a service from standby mode using your keypad:

- ▶ Dial the appropriate service number:

■ **Account Info.** – **\*SPRT** **4**<sup>OH</sup> **TALK**

■ **Customer Service** – **\*SPRT** **2**<sup>ABC</sup> **TALK**

■ **Sprint 411** – **4**<sup>OH</sup> **1**<sup>☎</sup> **1**<sup>☎</sup> **TALK**

■ **Sprint Operator** – **0**<sup>NEXT</sup> **TALK**

## 2E. Calendar & Tools

- ◆ Calendar (page 61)
- ◆ Alarm (page 64)
- ◆ Calculator (page 65)
- ◆ World Clock (page 65)
- ◆ Countdown Timer (page 66)
- ◆ Stopwatch (page 66)

### Calendar

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#### Adding an Event to the Calendar

Your Calendar helps organize your time and reminds you of up to 100 important events.

1. Press **MENU OK** > **Tools** > **Calendar**.
2. Highlight a day to which you would like to add an event and press **OPTIONS** (right softkey) > **Add Schedule**.
3. Enter a description and press **MENU OK**.
4. Select a category for the event (Appointment, Meeting, etc.) by highlighting the category field and pressing **MENU OK**.
5. Select a priority for the event by highlighting the priority field and pressing **MENU OK**.
6. Select a start and end time for the event by highlighting the start and end time fields and pressing **MENU OK**.
7. Highlight the location field and enter a location for the event and press **MENU OK**.
8. Select a ringer type for the alarm by highlighting the ringer field and pressing **MENU OK**.
  - To download ringers, select **Downloaded** > **Get New**.
9. Select an alarm time by highlighting the alarm time field and pressing **MENU OK**.

10. Select a repeat status for the alarm by highlighting the repeat field and pressing **MENU OK**.
  - If you chose **Specific Period**, set a start and end date for the repeat status and press **OK** (left softkey).
  - If you chose **Weekly**, select the check box for each day of week you wish to set and press **DONE** (left softkey).
11. Press **SAVE** (left softkey).

*Tip:* To change the calendar display views, press the left softkey (**MONTH** or **WEEK**) repeatedly to toggle between monthly and weekly views.

On the weekly view, press the navigation key up or down to display the previous week or the next week, respectively.

Press **OPTIONS** (right softkey) > **Settings** > **Holiday/Weekday** to enter holidays and weekdays.

## Adding a To Do List Item to the Calendar

Your phone can store and manage up to 40 To Do list items.

1. Press **MENU OK** > **Tools** > **Calendar**.
2. Highlight a day to which you would like to add a To Do list item and press **OPTIONS** (right softkey).
3. Press the navigation key right and select **Add To Do**.
4. Enter a description and press **MENU OK**.
5. Select a category for the item by highlighting the category field and pressing **MENU OK**.
6. Select a priority for the item by highlighting the priority field and pressing **MENU OK**.
7. Select a time and date for the item by highlighting the time and date field and pressing **MENU OK**.
8. Select a status for the item by highlighting the status field and pressing **MENU OK**. When you add an item, set it to **Needs Action**.
9. Press **SAVE** (left softkey).

## Calendar Alerts

If you have an event on the Calendar, your phone alerts you by a ringing or vibrating alarm and displays a summary of the event.

To respond to the alarm, select an available onscreen menu or press the appropriate softkey:

- Press **SNOOZE** (left softkey) or **Snooze** to stop the alarm and start snooze mode (if applicable).
- Press **DISMISS** (right softkey) to clear the alarm (if applicable).
- **View** to display the event detail screen.

*Tip:* To change the alarm settings, press **OPTIONS** (right softkey) > **Settings** > **Alarm** to set the snooze options.

## Viewing Events

*Tip:* Days with scheduled events are indicated by small colored rectangles just below the date. A rectangle's color depends on the repeat status for an event.

1. Press **MENU** > **Tools** > **Calendar**.
2. Highlight the day for which you would like to view events and press **MENU**. The day's event list is displayed.  
– or –  
Press **OPTIONS** (right softkey) > **Schedule List** or **To Do List**.
3. Highlight an event and press **MENU**. The event's details are displayed. You can edit the event on this screen.

## Deleting Events

1. Press **MENU OK** > **Tools** > **Calendar**.
2. Highlight the day from which you would like to delete an event and press **MENU OK**.  
– or –  
Press **OPTIONS** (right softkey) > **Schedule List** or **To Do List**.
3. Highlight an event and press **OPTIONS** (right softkey) > **Delete**.
4. Highlight an option and press **MENU OK**.
  - **This** to delete the highlighted event.
  - **Select** to delete multiple events.
  - **All on This List** to delete all events on the list.
  - **All Completed Events** to delete completed To Do List items.
5. Press **YES** (left softkey).

To delete old events or all events:

- ▶ Press **MENU OK** > **Tools** > **Calendar** > **OPTIONS** (right softkey) > **Delete Memory** > **Delete Old** (or **Delete All**) > **YES** (left softkey).

## Alarm

---

Your phone comes with a built-in alarm that has multiple alarm capabilities.

1. Press **MENU OK** > **Tools** > **Alarm**.
2. Highlight an alarm number and press **MENU OK**.
3. Turn the alarm on or off by highlighting the alarm field and pressing **MENU OK**.
  - Highlight **On** or **Off** and press **MENU OK**.
4. Enter a description for the alarm by highlighting the description field and pressing **MENU OK**.
5. Select a time for the alarm by highlighting the time field and pressing **MENU OK**.
6. Select a repeat status for the alarm by highlighting the repeat field and pressing **MENU OK**.
7. Select a ringer option for the alarm by highlighting the ringer field and pressing **MENU OK**.
8. Select a volume level for the alarm by highlighting the volume field and pressing **MENU OK**.
9. Select a ringer length for the alarm by highlighting the ringer length field and pressing **MENU OK**.

10. Select a snooze interval for the alarm by highlighting the snooze interval field and pressing **MENU OK**.
11. Select the number of times the snooze should repeat by highlighting the snooze time field and pressing **MENU OK**.
12. Press **SAVE** (left softkey).

*Tip:* Press **ON** or **OFF** (left softkey) to toggle the alarm on and off.

## Calculator

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Your phone comes with a built-in calculator.

1. Press **MENU OK** > **Tools** > **Calculator**.
2. Enter numbers using your keypad.
  - Press the appropriate key for an arithmetic option (+ - × ÷).
  - Press the left softkey to enter a decimal point.
  - Press **CLEAR** (right softkey) to clear all numbers.
3. Press **MENU OK** for the total.

## World Clock

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To view the time in different locations:

1. Press **MENU OK** > **Tools** > **World Clock**.
2. Press the navigation key left or right to scroll through different time zones.

*Note:* Press **OPTIONS** (right softkey) > **Summer** or **Standard** to change between daylight saving and standard time.

## Countdown Timer

---

This feature allows you to use your phone as a countdown timer to alert you when a specified period of time has elapsed. You can set up to five timers.

1. Press **MENU** **OK** > **Tools** > **Countdown**.
2. Highlight a countdown timer number and press **MENU** **OK**.
3. Highlight a setting and press **MENU** **OK**.
  - **Time** to enter the length of the countdown.
  - **Alarm** to set the countdown alarm to on or off.
4. Press **SAVE** (left softkey).

*Tip:* Press **ON** or **OFF** (left softkey) to toggle the countdown alarm on and off.

## Stopwatch

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1. Press **MENU** **OK** > **Tools** > **Stopwatch**.
2. Press **MODE** (left softkey) to select split timing or lap timing.
3. Press **START** (right softkey) to start the stopwatch.
4. Press **SPLIT** or **LAP** (left softkey) to record the time.
5. Press **STOP** (right softkey) to stop timing.
6. Press **RESET** (left softkey) to reset the stopwatch to zero.

## 2F. Voice Services

- ◆ Automatic Speech Recognition (ASR) (page 67)
- ◆ Managing Voice Memos (page 71)

### Automatic Speech Recognition (ASR)

You can use your phone's built-in automatic speech recognition (ASR) software to dial a phone number or to launch phone functions. All you have to do is to talk into the phone, and ASR will recognize your voice and complete tasks by itself.

#### Activating ASR

- ▶ From standby mode, press and hold **TALK** or **Ⓜ**.

*Tip:* You can also activate ASR with the phone closed. Press and hold the side speaker button while in standby mode, and follow the voice prompts.

The phone prompts you to say the name of the command you want to use. To complete your task, simply follow the voice prompts.

Available ASR commands include:

- **Call** <Name or #> to call an entry in your Contacts list or a spoken phone number. (See page 68 for details.)
- **Send Message** <Name or #> to send a message to an entry in your Contacts list or to a spoken phone number. (See page 68 for details.)
- **Lookup** <Name> to display the detail screen of an entry in your Contacts list. (See page 68 for details.)
- **Go To** <Menu> to jump directly to menu items or applications. (See page 69 for details.)
- **Check** <Item> to check your phone's status. (See page 69 for details.)

*Tip:* Use ASR in a quiet environment so it can accurately recognize your commands.

During ASR operation, press **TUTORIAL** (left softkey) to get instructions for using the software.

## Making a Voice Call Using ASR

1. Press and hold **TALK** or **Ⓜ**.
2. When you hear “Say a command,” say **“Call.”**
3. When you hear “Say the name or number,” say a name or a phone number.
4. When you hear “Which location?,” say a number type (for example, “Mobile”).

*Tip:* You can skip steps 3 and 4 by saying a name and location after “Call” without pausing (for example, “**Call John Jones mobile**”).

*Note:* If ASR does not recognize the name or number, it will find the most likely matches and display a list of up to three names or numbers. You will hear “Did you say Call...” followed by the name or number. You can confirm by saying “**Yes.**” Say “**No**” to change the selection.

## Sending a Message Using ASR

1. Press and hold **TALK** or **Ⓜ**.
2. When you hear “Say a command,” say **“Send Message.”**
3. When you hear “Say the name or number,” say a name or a phone number.
4. When you hear “Which location?,” say a number type (for example, “Mobile”). The phone displays the text entry screen. (See page 101 for how to compose a message.)

## Displaying a Contacts Entry’s Information Using ASR

1. Press and hold **TALK** or **Ⓜ**.
2. When you hear “Say a command,” say **“Lookup.”**
3. When you hear “Say the name,” say a Contacts entry’s name. The phone displays the detail screen for that Contacts entry.

## Opening Menus Using ASR

You can jump directly to many menu items or applications by saying “Go to” followed by a menu option.

1. Press and hold **TALK** or **Ⓜ**.
2. When you hear “Say a command,” say “**Go To.**”
3. When you hear “Which shortcut?,” say an application name (for example, “Messaging”).
4. The phone opens the selected menu.

*Tip:* Say “**More options**” to display additional application names.

## Checking Phone Status Using ASR

You can use ASR to obtain information about your phone:

- **Status** (all of the following except My Phone Number)
- **Time**
- **Signal Strength**
- **Network**
- **Battery**
- **My Phone Number**

1. Press and hold **TALK** or **Ⓜ**.
2. When you hear “Say a command,” say “**Check.**”
3. When you hear “Which status item?,” say a command.

## ASR Settings

To change ASR confirmation:

1. Press and hold **TALK** or **☎**.
2. Press **SETTINGS** (right softkey) > **Confirmation**.
  - **Automatic** to ask for confirmation only when the system is not sure what you said.
  - **Always Confirm** to always ask for confirmation.
  - **Never Confirm** to never ask for confirmation.

To adapt the system to your voice:

1. Press and hold **TALK** or **☎**.
2. Press **SETTINGS** (right softkey) > **Adaptation** > **Adapt Voice**.
3. Press **START** (left softkey) and repeat each word, phrase, or telephone number you hear.

To reset the adaptation:

1. Press and hold **TALK** or **☎**.
2. Press **SETTINGS** (right softkey) > **Adaptation** > **Reset Voice** > **YES** (left softkey).

To change the ASR mode:

1. Press and hold **TALK** or **☎**.
2. Press **SETTINGS** (right softkey) > **Audio Modes**.
3. Highlight an option and press **MENU OK**.
  - **Expert Mode** to sound a beep only.
  - **Prompt Mode** to prompt for required information.
  - **Readout Mode** to prompt for required information and to read the text displayed on the main screen.

To change the ASR dialing region:

1. Press and hold **TALK** or **☎**.
2. Press **SETTINGS** (right softkey) > **Dialing Region**.
3. Highlight an option and press **MENU OK**.
  - **North America** to recognize only numbers valid in North America.
  - **Other** to recognize any number regardless of location.

To display the ASR software version:

1. Press and hold **TALK** or **☎**.
2. Press **SETTINGS** (right softkey) > **About**.

## Managing Voice Memos

Use your phone's Voice Memo to record brief memos to remind you of important events, phone numbers, or grocery list items and to record call memos of the other party's voice during a phone call.

*Note:* You can store up to 600 memos on your phone. Maximum recording time depends on the available memory space on your phone.

### Recording Voice Memos

1. Press **MENU OK** > **Tools** > **Voice Services** > **Voice Memo** > **Record**.
2. Start recording after the beep.
3. To end the recording, press **BACK**, **END**, or **STOP** (right softkey).

To record other party's voice during a phone call:

1. During a call, press **OPTIONS** (right softkey) > **Voice Memo**.
2. Start recording after the beep.

*Note:* Only the other party's voice is recorded during this process.

To stop recording:

- ▶ Press **BACK** or **STOP** (right softkey).

### Playing Voice Memos

1. Press **MENU OK** > **Tools** > **Voice Services** > **Voice Memo** > **List**.
2. Select **In Phone** or **Memory Card**.
3. Highlight the memo you want to play and press **MENU OK**.  
– or –  
Press **OPTIONS** (right softkey) > **Play** > **All** to play all memos continuously.

To play multiple memos:

1. Press **MENU** **OK** > **Tools** > **Voice Services** > **Voice Memo** > **List**.
2. Select **In Phone** or **Memory Card**.
3. Press **OPTIONS** (right softkey) > **Play** > **Multiple** and select memos you want to play.
4. Press **PLAY** (left softkey).

## *Voice Memo Options*

Your phone offers several options for managing voice memos you have recorded.

1. Press **MENU** **OK** > **Tools** > **Voice Services** > **Voice Memo** > **List**.
2. Select **In Phone** or **Memory Card**.
3. Highlight a memo and press **OPTIONS** (right softkey) to display available voice memo options:
  - **Play** to play selected memos or all memos.
  - **Speaker On** or **Speaker Off** to activate or deactivate the speakerphone mode.
  - **Edit Title** to edit the title of a memo.

- **Properties** to display information about a memo.
- **Type Filter** to filter only audio memos, only call memos, or to display all memos.
- **Sort by** to sort memos by time recorded, name, or file size.
- **Go to Time** to set the point from which the memo starts playing.
- **Go to Card/Phone** to switch between memos recorded on the memory card and to the In Phone folder.
- **Send Media** to send a memo by attaching it to a message.
- **Send via Bluetooth** to send memos via Bluetooth.
- **Copy to Card/Phone** to copy selected memos to the memory card or to the In Phone folder.
- **Move to Card/Phone** to move selected memos to the memory card or to the In Phone folder.
- **Delete** to delete either selected memos or all memos. Select from **This**, **Multiple**, or **All**.

## 2G. microSD Card

- ◆ Your Phone's microSD Card and Adapter (page 73)
- ◆ microSD Card Settings (page 75)
- ◆ microSD Card Folders (page 76)
- ◆ File Manager (page 77)
- ◆ Digital Print Order Format (DPOF) (page 78)
- ◆ Connecting Your Phone to Your Computer (page 79)

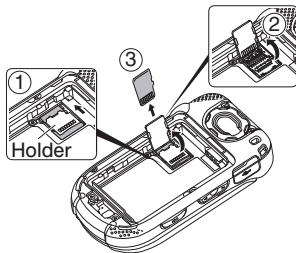
### Your Phone's microSD Card and Adapter

Your phone is equipped with a preinstalled 1GB microSD™ (Secure Digital) memory card and its adapter to expand the phone's available memory space. It allows you to store images, videos, music, and voice data in your phone.

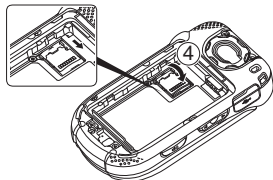
**Note:** Be sure to use only recommended microSD cards (up to 32 GB). Using non-recommended microSD cards could cause data loss and damage your phone.

### Removing the microSD Card

1. Remove the battery cover and battery. (The battery must be removed in order to remove the microSD card.)
2. Slide the SD card holder in the direction of the arrow to unlock it (①).
3. Raise the card and card holder with your fingers (②).
4. Gently pull out the card from the holder (③).



5. Replace and lock the card holder (④).



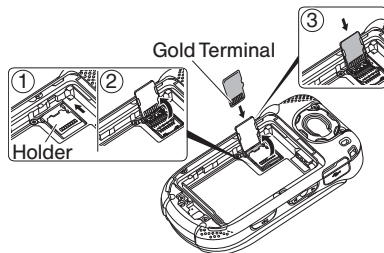
6. Place the battery back into its compartment and replace the battery cover.

*Note:* You can easily damage the microSD card by improper operation. Please be careful when inserting, removing, or handling it.

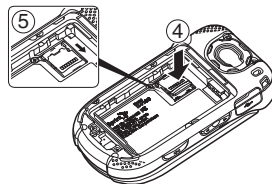
## Inserting the microSD Card

1. Remove the battery cover and battery.
2. Slide the card holder in the direction of arrow to unlock it (①).
3. Raise the card holder with your finger (②).

4. Insert a microSD card into the holder. Make sure to check the position of the gold terminals (③).



5. Gently press the card and card holder (④), and then slide the holder in the direction of arrow to lock it (⑤).



6. Place the battery back into its compartment and replace the battery cover.

## microSD Card Settings

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### Creating Folders in the microSD Card

The following steps allow your phone to create default folders for storing files in your microSD card.

- ▶ Press **MENU** **OK** > **Tools** > **Memory Storage** > **Create Folders**. (The phone will create the microSD's default folders: **DCIM**, **VIDEO**, **MUSIC**, **VOICE**, **SD\_PIM**, **BLUETOOTH**, and **OTHER**.)

### Viewing Memory in the microSD Card

Your phone allows you to review the memory allocation of both your internal storage area and that of the microSD card.

1. Press **MENU** **OK** > **Tools** > **Memory Storage** > **Memory Info**.
  - The Memory Info page is divided into two sections: In Phone and Memory Card.

2. Press your navigation key down to display memory in the microSD card.

### Formatting the microSD Card


Formatting a microSD card permanently removes all files stored on the card.

1. Press **MENU** **OK** > **Tools** > **Memory Storage**.
2. Highlight **Format Memory Card** and press **MENU** **OK**. (A warning will be displayed.)
3. If you are sure you wish to remove all the files from your microSD card, press **YES** (left softkey).

*Note:* The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.

## *Backing Up Your Contacts Data to the microSD Card*

You can easily back up your phone's Contacts data to the microSD card.

1. Press  > **Tools** > **Memory Storage** > **Save Contacts**. (You will see a confirmation message.)
2. Press **YES** (left softkey) to proceed. (Please wait while the system creates your data.)

## *microSD Card Folders*

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### Displaying Your microSD Card Folders

All the files stored in your microSD are accessible through your microSD card folders.

1. Press  > **Tools** > **Memory Storage** > **File Manager** > **Memory Card**.
2. Highlight a folder and press .
3. To view or play a file, highlight it and press  or the appropriate softkey.

*Note:* For information on file and folder options available through File Manager, see "File Manager."

## File Manager

---

File Manager allows you to view, copy, move, and perform other housekeeping operations on files such as pictures, videos, music, and applications stored in your phone or on the microSD card.

### Accessing File Manager

1. Press **MENU OK** > **Tools** > **Memory Storage** > **File Manager**.
2. Highlight an option and press **MENU OK**.
  - **In Phone** to access files stored in your phone's memory.
  - **Memory Card** to access files stored on the memory card.

*Note:* All unknown or unsupported file types are displayed as ? or !.

### Opening Files in File Manager

1. Press **MENU OK** > **Tools** > **Memory Storage** > **File Manager** > **In Phone** or **Memory Card**.
2. Highlight a folder and press **MENU OK**.
3. Highlight an item and press **MENU OK**.

### File Manager Options

When viewing files or folders in File Manager, press **OPTIONS** (right softkey) to display available options. Highlight an option and press **MENU OK** to select it.

- **Move** to move a file from the current folder to another folder in your phone or in the memory card.
- **Move to Card/Move to Phone** to move a file from one storage area to another.
- **Copy** to copy a file from the current folder to another folder in your phone or in the memory card.
- **Copy to Card/Copy to Phone** to copy a file from one storage area to another.
- **Delete** to delete a file or folder from File Manager.
- **Import** to import a Contacts file or a calendar file.
- **Sort by** to sort folder contents by name, date, or size.

- **Properties** to view the properties of the selected file.
- **Rename** to change the name of a selected file.

*Note:* You may not be able to use the file if you change the file name extension.

- **Assign** to set images as your screen saver or picture ID for Contacts entries.
- **Send via Bluetooth** to send a file to another Bluetooth device.
- **Send Media** to send a file by attaching it to a message.
- **Print** to print an image using a Bluetooth-enabled printer.
- **Use Bluetooth** to play an audio file through a Bluetooth device.
- **Create Folders** to create preset folders on the memory card. (See “Creating Folders in the microSD Card” on page 75.)
- **List/Thumbnail** to switch between list view and thumbnail view.
- **Memory Info** to view the used and available memory space.

- **Go to Card/Go to Phone** to switch from one storage area to another.
- **Play/Listen/View** to play a video, listen to audio, or view a picture.

## Digital Print Order Format (DPOF)

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Digital Print Order Format (DPOF) lets you set up digital print orders in advance, including options such as which pictures to print, number of prints, and index print settings.

1. Press **MENU** > **Tools** > **Memory Storage** > **DPOF Print Order**.
2. Select **Standard Print** (to print individual pictures) or **Index Print** (to print an index sheet of thumbnail images).
3. Press **OPTIONS** (right softkey) and select an option:
  - **Select Picture** to select a picture or pictures to print (up to 99).
  - **Photo Info** to display picture information.
  - **Unselect Picture** to cancel a picture selection.

- **Set No. of Copies** to select the number of copies (up to 99 per picture) to print.
4. Press **SAVE** (left softkey) to save your settings. (If prompted, select whether to print the date on your pictures.)

## Reviewing DPOF Print Order Settings

- ▶ Press **MENU** **OK** > **Tools** > **Memory Storage** > **DPOF Print Order** > **Order Summary**. (The selected print options will be displayed.)

## Clearing a DPOF Print Order

- ▶ Press **MENU** **OK** > **Tools** > **Memory Storage** > **DPOF Print Order** > **Clear Order**.

## Connecting Your Phone to Your Computer

Before using your phone's mass storage capabilities, you need to prepare your phone's data services to synchronize with your desktop or laptop computer. Once you have connected the phone to the computer, you can transfer your data to or from the microSD card.

1. Press **MENU** **OK** > **Tools** > **Memory Storage** > **Connect to PC**. (You will see a confirmation message.)
2. Press **OK** (left softkey) to continue.
3. Connect your phone to your computer using a compatible USB cable. (Wait for the connection to be completed. When connected, the host computer will automatically detect your phone.)

To remove the connection:

- ▶ When you have finished transferring data, click the USB device icon in your computer's notification area, and follow the onscreen instructions to safely unplug the USB cable. (The process may vary depending on your computer.)
  - or –Press **EXIT** (left softkey) > **YES** (left softkey).

## *Important Connection Information*

- No driver installation is required for Windows 2000/ME/XP/Vista/7 users. If you use Windows 98/98SE, you have to download and install the USB Mass Storage Driver from the Sprint website at [www.sprint.com](http://www.sprint.com).
- To avoid loss of data, DO NOT remove the USB cable, the microSD card, or the battery while files are being accessed or transferred.
- DO NOT use your computer to change or edit folder or file names on the microSD card, and do not attempt to transfer large amounts of data from the computer to the microSD card. Doing so may cause the microSD card to fail.
- DO NOT turn off or restart your computer, or put it into standby mode, while using a mass storage device. Doing so will result in loss or damage of data.
- While you are connected to the computer, your phone's screen will display "Phone Off." You cannot make or receive calls.
- If you connect a mass storage device to a peripheral device, your device may not work properly.


## 2H. Camera




- ◆ Taking Pictures (page 81)
- ◆ Recording Videos (page 84)
- ◆ Storing Pictures and Videos (page 86)
- ◆ Sending Pictures and Videos From Your Phone (page 88)
- ◆ Printing Pictures From Your Phone (page 90)

### Taking Pictures

Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button.

1. Press **MENU** > **Photos & Videos** > **Camera** to activate camera mode. (Additional camera options are available. See "Camera Mode Options" on page 82 for more information.)

**Shortcut:** To activate camera mode, you can also press and hold the camera key (.

2. Using the phone's main screen as a viewfinder, aim the camera lens at your subject.
3. Press , **MENU** , or **CAPTURE** (left softkey) until the shutter sounds. The picture will automatically be saved in the selected storage area. (See "Storing Pictures and Videos" on page 86.)
  - To return to camera mode to take another picture, press **CAMERA** (left softkey) or .
4. Press **OPTIONS** (right softkey) for more options.
  - **Send** to send your picture in a message. (See "Sending Pictures and Videos From Your Phone" on page 88.)
  - **Assign** to assign the picture. (See "Assigning Pictures" on page 82.)
  - **Delete** to delete the picture you just took.
  - **Print** to print the picture. You can choose whether to print using a PictBridge- or Bluetooth-enabled printer.
  - **Review Media** to go to the In Phone folder or memory card folder to review your saved pictures.
  - **Details/Edit** to edit your picture or display details relating to your pictures.

## Assigning Pictures

Assign a picture as a screen saver or as a picture ID.

1. Take a picture. (See steps 1–3 on page 81.)
2. With the picture displayed, press **OPTIONS** (right softkey) > **Assign**, and select an option.
  - **Picture ID** to assign the picture to a Contacts entry as well as to unsaved phone numbers, or to private and unknown phone numbers. See “Selecting a Picture ID” on page 32.
  - **Screensaver** to assign the picture as a screen saver.

*Tip:* You can also assign pictures from the My Photos & Videos menu. See “In Phone and Memory Card Folder Options” on page 87.

## Camera Mode Options



Press **OPTIONS** (right softkey) in camera mode to display additional camera options:

- **Picture Mode** to select a picture mode from **Normal**, **Beach/Snow**, **Scenery**, **Mirror Image**, or **Night/Dark**.


- **Flash** to select an option from the following:
  - **Off** to prevent flash from firing.
  - **On This Shot** to fire flash only for the current shot.
  - **On Always** to fire flash for all shots.
  - **Auto** to automatically fire flash when the light level is too low for an available light shot.
- **Zoom** to zoom in on a subject. (See “Zoom” on page 83.)
- **Self-Timer** to activate the camera’s timer. (See “Self-timer” on page 83.)
- **Fun Tools** to select an option from the following:
  - **Multiple Shots** to take multiple shots. (See “Multiple Shots” on page 83.)
  - **Fun Frames** to select your favorite fun picture frame to decorate your picture (displayed only when the resolution setting is 0.3M or 0.1M).
  - **Color Tone** to select a wide variety of color tones for the picture.
- **Image Controls** to adjust settings for **Brightness**, **White Balance**, **Sharpness**, or **Contrast**.
- **Camera Settings** to adjust **Resolution**, **Quality**, and other settings. (See “Camera Settings” on page 84.)

- **Review Media** to go to the In Phone folder or memory card folder to review your saved pictures.
- **Camcorder Mode** to switch to video mode. (See “Recording Videos” on page 84.)
- **Key Guidance** to show keypad shortcuts in camera mode.
- **User Settings** to provide convenient access to your favorite settings.


## Self-timer

1. From camera mode, press **OPTIONS** (right softkey) > **Self-Timer**.
2. Highlight a delay time (**5 Seconds** or **10 Seconds**) and press .
3. Press  or **START** (left softkey) when you are ready to start the timer. (A countdown is displayed in the middle of the screen and your phone will beep during the countdown.)
4. Get ready for the picture. (When the timer is down to three seconds, the tone of the beep will change.)

To cancel the self-timer after it has started:





- ▶ Press **CANCEL** (right softkey) or .

## Multiple Shots

This feature allows you to take three, six, or nine shots in a continuous sequence. When you take multiple shots, the  icon will be displayed on the upper left corner of the screen.

1. From camera mode, press **OPTIONS** (right softkey) > **Fun Tools** > **Multiple Shots**.

*Note:* When taking multiple shots, the resolution is temporarily set to **0.1M (240x320)**.

2. Highlight an option and press .
3. Highlight the duration of the interval between shots (**Normal** or **Fast**) and press .
4. Press , , or **CAPTURE** (left softkey) to take the pictures. (The screen will display up to nine thumbnail pictures.)


## Zoom

This feature allows you to zoom in on an object when you take a picture. You can adjust the zoom from 1x to 12x.

1. From camera mode, press the navigation key right to zoom in or left to zoom out.


2. Press , , or **CAPTURE** (left softkey) to take a pictures.

## Camera Settings

1. From camera mode, press **OPTIONS** (right softkey) > **Camera Settings**.
2. Highlight an option and press :
  - **Resolution** to select a picture's file size from **2.0M (1200x1600)**, **1.3M (960x1280)**, **0.3M (480x640)**, or **0.1M (240x320)**.
  - **Quality** to select the picture quality setting (**Fine**, **Normal**, or **Economy**).
  - **Shutter Sound** to select a shutter sound (**Default**, **"Say Cheese,"** **"Ready,"** or **Off**).
  - **Status Bar** to display or hide status indicators and softkeys. These can be revealed or hidden by pressing the navigation key up or down.
  - **Auto Save to** to select the storage area for the pictures. (See "Setting Storage Options" on page 86.)



## Recording Videos




In addition to taking pictures, you can record, view, and send videos to your friends and family with your phone's built-in video camera.

1. Press  > **Photos & Videos** > **Camcorder** to activate camcorder mode. (Additional video options are available. See "Camcorder Mode Options" on page 85 for more information.)
2. Select **Video Mail** or **Long Video**.

*Note:* Video Mail is limited to 20 seconds in length if **Quality** is set to **Super Fine**, 30 seconds if set to **Fine**, and 40 seconds if set to **Normal**. See "Camcorder Settings" on page 86.

The length of a Long Video will vary depending on the quality settings and storage type used (phone or memory card).

3. Using the phone's main screen as a viewfinder, aim the camera lens at your subject.
4. Press **RECORD** (left softkey), , or  to begin recording.

5. Press  or **STOP** (right softkey) to stop recording. (The video will automatically be saved in your designated storage area.)
  - To return to camcorder mode to take another video, press **CAMCORDER** (left softkey) or .
6. Press **OPTIONS** (right softkey) for more options:
  - **Play** to play the video you just took.
  - **Send** to send your video in a message. (See page 88 for details.)
  - **Assign** to assign the video. Select an option and press .
  - **Delete** to delete the video you just took.
  - **Review Media** to go to the In Phone folder or memory card folder to review your saved videos.
  - **Details/Edit** to edit or display details relating to your videos.

## Camcorder Mode Options


Several options are available from camcorder mode.

Press **OPTIONS** (right softkey) to display additional options:

- **Video Mode** to select a camcorder mode from **Normal**, **Beach/Snow**, **Scenery**, **Mirror Image**, or **Night/Dark**.
- **Zoom** to zoom in on an object. You can adjust the zoom from 1x to 12x.
- **Self-Timer** to activate the timer function. (See “Self-timer” on page 83 for details.)
- **Color Tone** to select from a wide variety of color tones for your video.
- **Image Controls** to adjust settings for **Brightness**, **White Balance**, and **Contrast**.
- **Video Settings** to adjust your settings. (See “Setting Storage Options” on page 86 for details.)
- **Review Media** to go to the In Phone folder or memory card folder to review your saved videos.
- **Camera Mode** to switch to camera mode (if applicable).
- **Video Mail Mode/Long Video Mode** to select a video length.

- **Key Guidance** to indicate the key functions in camcorder mode.
- **User Settings** to provide convenient access to your favorite settings.

## Camcorder Settings

1. From camcorder mode, press **OPTIONS** (right softkey) > **Video Settings**.
2. Select an option and press .
  - **Resolution** to select video resolution from **QCIF (176x144)** or **Sub-QCIF (128x96)**.
  - **Quality** to select video quality from **Super Fine**, **Fine**, or **Normal**.
  - **Silent Movie** to select **On** to record without sound. Select **Off** to deactivate this feature.
  - **Cue Sound** to select a cue sound (**Default**, **“Action & Cut,”** **“Ready & Stop,”** or **Off**).
  - **Auto Save to** to select the storage area for the videos. (See “Setting Storage Options” on this page.)


## Storing Pictures and Videos

---

Your phone’s picture and videos storage area is called **My Photos & Videos**. There are two types of folders in My Photos & Videos:

- **In Phone** (see “In Phone Folder” below)
- **On Memory Card** (see “On Memory Card Folder” on page 87.)

### Setting Storage Options

1. Press  > **Photos & Videos** > **Other Settings** > **Auto Save to**.
2. Select **In Phone**, **On Memory Card** or **Switch w/Card**. (**Switch w/Card** stores pictures and videos to the memory card when the card is installed.)

### In Phone Folder

Your phone’s internal storage area is called the **In Phone** folder. From the In Phone folder, you can view all the pictures and videos you have stored there, delete files, and access additional options.

To review your stored pictures and videos in the In Phone folder:

- ▶ Press **MENU OK** > **Photos & Videos** > **My Photos & Videos** > **In Phone**.

## On Memory Card Folder

You can save pictures and videos directly to the memory card using your phone's photo and video settings.

To review your stored pictures and videos on the memory card:

- ▶ Press **MENU OK** > **Photos & Videos** > **My Photos & Videos** > **On Memory Card**.

## In Phone and Memory Card Folder Options

When you are viewing the In Phone or On Memory Card folder, press **SEND** (left softkey) to send your pictures and videos. (See "Sending Pictures and Videos From Your Phone" on page 88.), or **OPTIONS** (right softkey) to display the following options:

- **Select Multiple** to select multiple pictures and videos.

- **Slideshow** to view your pictures in slideshow mode (only available when you save two or more pictures to the folder).
- **Assign** to assign the picture or video. Select an option and press **MENU OK**.
- **Delete** to delete pictures and videos. Select **This, Selected**, or **All**.



*Note:* Deleting data will free up memory space in your phone to enable you to take more pictures and videos.

- **Print** to print pictures. You can choose whether to print using a PictBridge- or Bluetooth-enabled printer.
- **Copy/Move to Card** to copy or move pictures and videos from your phone to your memory card.
- **Copy/Move to Phone** to copy or move pictures and videos from the memory card to your phone.
- **Copy/Move** to copy or move pictures and videos from a memory card folder to another memory card folder.

- **Details/Edit** to edit or display details relating to your pictures or videos.
  - **Text Caption** to edit the selected picture's or video's caption.
  - **Special Effects** (for pictures) to select from **Fun Frames**, **Color Tone**, **Fun Stamps**, or **Rotate**.
  - **Resize** (for pictures) to resize the selected picture. Select **1.3M (960x1280)**, **0.3M (480x640)**, or **0.1M (240x320)**. (Some options may not be available depending on the size of picture you have.)
  - **Trimming** (for pictures) to crop the selected picture.
  - **Photo Info** or **Video Info** to display information such as the picture's or video's caption, time/date, and size.
  - **Full Screen** (for pictures) to display the selected picture in full screen view.
  - **Display Size** (for videos) to change the display size (**Actual Size** or **Full Screen**).

## *Reviewing Pictures and Videos in Assigned Media Folder*

The Assigned Media folder automatically stores copies of pictures or videos assigned as picture IDs or screen savers on your phone. (See “Assigning Pictures” on page 82.)

1. Press  > **Tools** > **Assigned Media**.
2. Use your navigation key to view and scroll through the pictures and videos. (To switch a picture or video from thumbnail view to expand view mode, highlight a picture or video and press .)

## *Sending Pictures and Videos From Your Phone*

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Once you have taken a picture or a video, you can use the messaging or Bluetooth capabilities of your phone to instantly share it with family and friends as an attachment.

## *Sending Pictures and Videos Using the Messaging Feature*

1. Press **MENU** **OK** > **Photos & Videos** > **My Photos & Videos** > **In Phone** or **On Memory Card**.
2. Select your pictures or videos to send.
  - Press **OPTIONS** (right softkey) > **Select Multiple** to select multiple pictures or videos.
3. Press **SEND** (left softkey) > **Contact**.
4. Select the recipient from the list or from the following options:
  - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a wireless phone number or an email address.)
  - **MULTIPLE** (left softkey) to select multiple recipients. Press **CONTINUE** (left softkey) when you have finished selecting and entering recipients. (You may include up to 40 recipients per message.)
  - **NEW ADDRESS** (right softkey) to enter a recipient's wireless phone number or email address directly. Press **CONTINUE** (left softkey) to proceed.

5. Compose a message.
6. Confirm the recipients, message, and pictures or videos. (You may also select additional options by pressing the right softkey. Follow the onscreen instructions to add available options.)
7. Press **SEND** (left softkey) to send the pictures and videos.

## *Sending Pictures and Videos Using the Bluetooth Feature*

1. Follow steps 1 and 2 of "Sending Pictures and Videos Using the Messaging Feature" on this page.
2. Press **SEND** (left softkey) > **Bluetooth**.
3. Select a device and press **MENU** **OK**.
4. Read the message and press **SEND** (left softkey).
5. Follow the instructions on the screen to proceed.

## Printing Pictures From Your Phone

Your phone is PictBridge compatible, allowing you to print directly from your phone without connecting to a computer. You can also print your pictures using Bluetooth.

*Note:* Make sure your battery is fully charged before printing your pictures.

To print pictures directly from your phone:

1. Press **MENU** **OK** > **Photos & Videos** > **My Photos & Videos** > **In Phone** or **On Memory Card**.
2. Highlight pictures to print and press **OPTIONS** (right softkey) > **Print** > **PictBridge**.
  - Press **OPTIONS** (right softkey) > **Select Multiple** to select multiple pictures.
3. Connect your phone to the PictBridge-enabled printer using a compatible USB cable. (Wait until the connection is completed.)

*Note:* You may not be able to print pictures that you cannot display on your phone.

While you are connected to the printer, your phone's screen will display "Phone Off." You cannot make or receive calls during this time.

4. Set the printer settings using your navigation key.
  - **Type:** You can select the print mode from **Default Printer**, **Standard Print**, or **Index Print**.
  - **Copies:** You can set the number of copies from **Single**, **Doubles**, or **Manual** (up to 10 per picture).
  - **Size:** You can set the print size from **Default Printer**, **4"x6"**, **5"x7"**, **8"x10"**, or **Letter**. (Print sizes may vary according to the type of printer you have.)
  - **Date:** You can imprint the date on your pictures. Select **On** or **Off**. (Date stamping may not be available depending on the type of printer you have.)
5. When you have finished selecting the printer settings, press **PRINT** (left softkey).
6. When printing is finished, press **END**.

7. Press **YES** (left softkey). Follow the instructions on the display to unplug the USB cable from the phone.

To print pictures using the Bluetooth-enabled printer:

1. Press **MENU** **OK** > **Photos & Videos** > **My Photos & Videos** > **In Phone** or **On Memory Card**.
2. Highlight a picture to print and press **OPTIONS** (right softkey) > **Print** > **Bluetooth**.
  - Press **OPTIONS** (right softkey) > **Select Multiple** to select multiple pictures.
3. Select a printer and press **MENU** **OK**.
4. Follow steps 4-7 of “To print pictures directly from your phone:” on page 90.

*Tip:* You can also add a border and caption to your picture on the Print Setting screen.

**Printer Error Messages** – From time to time you may encounter printing problems. Your phone will display any printer error messages informing you of the specific problems encountered. Please refer to the user's guide that came with your printer for descriptions, explanations, and possible resolutions for any error messages.

## 2I. Bluetooth

- ◆ About Bluetooth (page 92)
- ◆ Turning Bluetooth On and Off (page 92)
- ◆ Making Your Phone Discoverable (page 92)
- ◆ Bluetooth Menu (page 93)
- ◆ Pairing Bluetooth Devices (page 94)
- ◆ Viewing the Trusted Devices List (page 94)
- ◆ Sending Items via Bluetooth (page 95)

### About Bluetooth

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Bluetooth® is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 30 feet.

### Turning Bluetooth On and Off

---

By default, your phone's Bluetooth feature is turned off. Turning Bluetooth on enables your phone's Bluetooth functions.

1. Press **MENU** **OK** > **Tools** > **Bluetooth** > **On/Off**.
2. Press **ON** (left softkey) to enable Bluetooth. Press **OFF** (left softkey) to disable Bluetooth.

### Making Your Phone Discoverable






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To make your phone discoverable (allowing other Bluetooth devices to detect it), you must set your phone's visibility to other than **Hidden**.

1. Press **MENU** **OK** > **Tools** > **Bluetooth** > **Visibility**.
2. Select **Visible for 3 min** or **Always visible**. If you select **Always visible**, your phone will be discoverable by all in-range Bluetooth devices until you change the setting. If you select **Visible for 3 min**, your phone will return to hidden mode after three minutes.

## Bluetooth Status Indicators

The following icons show your Bluetooth connection status at a glance:

-  – Bluetooth feature is on
-  – Your phone is visible to other Bluetooth devices.
-  – Your phone is connected to a Bluetooth device.
-  – Your phone is connected to or communicating with a Bluetooth device via Hands-free Profile (HFP).
-  – Your phone is connected to or communicating with a Bluetooth device via Advanced Audio Distribution Profile (A2DP).

The above icons will blink while your phone is communicating with a Bluetooth device.


## Bluetooth Menu

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The **Bluetooth** menu allows you to set up many of the characteristics of your phone's Bluetooth service, including:

- Setting your phone's visibility (or "discoverability") for other Bluetooth devices.
- Adding a new Bluetooth device to your phone.
- Displaying your Bluetooth trusted devices list.
- Displaying your phone's Bluetooth information.



To access the Bluetooth menu:

- ▶ Press  > **Tools** > **Bluetooth** to select from following options:
  - Select **On/Off** to enable or disable Bluetooth.
  - Select **Visibility** > **Hidden**, **Visible for 3 min**, or **Always visible** to set your Bluetooth visibility.
  - Select **Add New** to add a new Bluetooth device.
  - Select **Trusted Devices** to display a list of trusted Bluetooth devices.
  - Select **My Bluetooth Info** to display your phone's Bluetooth name, address, class, and supported profiles.

## Pairing Bluetooth Devices

---

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passkey (PIN) is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

1. From the Bluetooth menu, select **Add New**. (See “Bluetooth Menu” on page 93.)
2. Select the device you wish to pair with and press .
3. Enter the passkey and press .
4. (Optional) Edit the device name and press **SAVE** (left softkey).

*Note:* Due to different specifications and features of other Bluetooth compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible.

## Viewing the Trusted Devices List

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This list displays a list of devices which are paired with your device and set as trusted devices.

- ▶ From the Bluetooth menu, select **Trusted Devices**.

### Trusted Devices List Menu

Once you have created trusted devices, several options are available from the Trusted Devices list.

#### Left Softkey Menus

- ▶ From the Trusted Devices list, highlight a device, and press the available left softkey options:
  - **CONNECT...** to connect to the selected Bluetooth device, if not connected (for headsets, hands-free and other devices, excluding computers, PDAs, phones, or printers).
  - **TRANSFER...** to send data saved on your phone to the selected Bluetooth device (for computers, PDAs, or phones). (See page 95.)
  - **PRINT...** to print picture using the selected Bluetooth-enabled printer.



## Options Menu

- ▶ From the Trusted Devices list, press **OPTIONS** (right softkey) to display the following options:
  - **Add New** to add a new Bluetooth device.
  - **Delete** to delete the selected device from the list.
  - **Delete All** to delete all devices from the list.
  - **Auto-Accept** to configure your phone's accessibility to other Bluetooth devices.
  - **View/Edit Info** to view or edit the information of the selected device.
  - **Help** to display the Trusted Devices list help.

## Sending Items via Bluetooth

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Depending on your paired devices' settings and capabilities, you may be able to send pictures or videos, Contacts information, or other items using a Bluetooth connection.

1. Press  > **Tools** > **Bluetooth** > **Trusted Devices**.
2. Select the device from the Trusted Devices list and press **TRANSFER...** (left softkey).
3. Select an item (**Contacts, Photos / Videos, Music, Files, or Calendar Events**) and press .
4. Follow the onscreen instructions to select items to send.
5. Read the message and press **SEND** (left softkey).



*Section 3*  
***Sprint Service***



## 3A. Sprint Service: The Basics

- ◆ Voicemail (page 98)
- ◆ Messaging (page 100)
- ◆ Caller ID (page 103)
- ◆ Call Waiting (page 104)
- ◆ Making a 3-Way Call (page 104)
- ◆ Call Forwarding (page 105)
- ◆ Roaming (page 105)


### Voicemail

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#### Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Sprint Voicemail and personal greeting as soon as your phone is activated.

Always use a password to protect against unauthorized access.


1. From standby mode, press and hold .
2. Follow the system prompts to:
  - Create your password.
  - Record your name announcement.
  - Record your greeting.

**Note: Voicemail Password**

Sprint strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

### Voicemail Notification

There are several ways your phone alerts you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By displaying  at the top of the screen.

## New Voicemail Message Alerts

When you receive a new voicemail message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail from the notification screen:

- ▶ Press **TALK**.

*Note:* When you are roaming off the Nationwide Sprint Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing the area code + your wireless phone number. When your voicemail answers, press **\*HPP** and enter your password. You may be charged roaming rates when you access voicemail while roaming off the Nationwide Sprint Network.

Your phone accepts messages even when it is turned off, but you can receive voicemail message alerts **only** when your phone is turned on and you are in a Sprint service area.

## Retrieving Your Voicemail Messages

You can review your messages directly from your wireless phone or from any other touch-tone phone. To dial from your wireless phone, either speed dial your voicemail or use the menu keys.

### Using One-Touch Message Access

- ▶ Press and hold **1** (with a message icon). (Your phone will dial your voicemail box.)

### Using the Menu Keys on Your Phone to Access Your Messages

- ▶ Press **MENU OK** > **Messaging** > **Voicemail**.

*Note:* You are charged for airtime minutes when you are accessing your voicemail from your wireless phone.

### Using Another Phone to Access Messages

1. Dial your wireless phone number.
2. When your voicemail answers, press the star key (\*).
3. Enter your password.

*Tip:* When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** (PH) during the header.

## VoiceMail Key Guide

Here's a quick guide to your keypad functions while listening to voicemail messages.

<b>1</b> [MSG]	<b>2</b> ABC	<b>3</b> DEF
Date/Time	Send Reply	Advance
<b>4</b> GHI	<b>5</b> JKLM	<b>6</b> MNOP
Replay	Rewind	Forward
<b>7</b> PQRS	<b>8</b> TUV	<b>9</b> WXYZ
Erase	Return Call	Save
<b>*</b> SHFT	<b>0</b> NEXT	<b>#</b> SPACE
Cancel	Help	Skip

## Messaging

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With messaging, you can send and receive messages between your phone and another messaging-ready phone. When you receive a new message, it will automatically display on your phone's screen.

In addition, messaging includes a variety of preset messages, such as "The meeting has been cancelled," that make composing messages fast and easy. Use your phone to customize your own preset messages (up to 50 characters).

There are two types of messaging, Text Messaging (SMS) and Multimedia Messaging (MMS).

Text messages can be composed of up to six segments of 160 (140 in Spanish) characters each, for a total of 960 (840 in Spanish) characters per text message. The current segment and total segment count is displayed at the top of each segment. For example, (5/6) at the top of a segment would indicate you are viewing segment five of a six-segment message.

Multimedia messages consist of both text and multimedia files, such as pictures, videos, or voice recordings. Outgoing multimedia messages can be up to 600 KB with up to 1000 text characters.

## Composing Messages

1. Press **NEW** **OK** > **Messaging** > **Send Message**.
2. Select a recipient from the list or from the following options:
  - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a phone number or an email address.)
  - **MULTIPLE** (left softkey) to select multiple recipients. Press **CONTINUE** (left softkey) when you have finished selecting and entering recipients. (You may include up to 40 recipients per message.)
  - **NEW ADDRESS** (right softkey) to enter a recipient's phone number or email address directly. Press **CONTINUE** (left softkey) to proceed.
3. Compose a message.
  - Press **OPTIONS** (right softkey) to select additional options.
4. Select **<Add Attachment>** and select a category of files you would like to attach (**Picture**, **Video**, **Voice**, **Audio**, or **File Manager**).

5. Select a location where your file is stored. (You can also choose to take a new picture or video or to record a new voice or audio clip.)
6. Select files you would like to attach.
7. Review your message and press **SEND** (left softkey).

## Accessing Messages

To read a message:

- ▶ When you receive a message, your phone will display a notification message. Use your navigation key or select **View**.

To reply to a message:

1. While the message is displayed, press **REPLY** (left softkey).
  - Select **Reply to Sender**, or select **Reply All** if you are replying to an MMS message with multiple recipients.
2. Compose a reply and press **SEND** (left softkey).

## Threaded Messaging


Threaded messaging lets you follow a chain of messages to and from a particular contact.

To display the thread list:

- ▶ Press  > **Messaging** > **Messages**.

You will see a thread list. Each thread has an entry's name (if saved in Contacts), a phone number, or an email address. You will also see the number of unread messages, if any, for each thread.

### Viewing Messages


Highlight a thread and press  to display the messages sent to and received from a particular contact, in reverse chronological order. Failed, pending, and draft messages are also listed.

Highlight a message to see details for that message.

- **Me** – Message you sent.
- **Me (Failed)** – Message you did not send successfully.

- **Me (Pending)** – Message you have not sent yet because your phone has no network connection. The message will be sent automatically when your phone reconnects to the network.
- **Me (Draft)** – Message you saved as a draft. Only one draft can be saved in each thread, and that draft appears at the top of the thread.

### Message Details

Highlight a message and press  to display the message details and view the entire message.

You can select certain information from a message or email message and automatically save it or use it in a related application. See “Simple Data Exchange” on page 29.

### Threaded Messaging Options

When you are viewing a messaging thread list, a message thread, or a message details screen, you can choose from among the following options. (Options will vary according to screen.)

- ▶ Press  or  to make a call.

- ▶ Press **SEND MESSAGE** (left softkey) to send a message to the entry.
- ▶ Press **REPLY** (left softkey) to reply to a message.
- ▶ Press **SEND** (left softkey) to send a draft message.
- ▶ Press **RESEND** (left softkey) to resend a failed message.
- ▶ Select a message, press **OPTIONS** (right softkey) and select an option:
  - **Forward** to forward the selected message.
  - **Lock** to lock the selected message.
  - **Unlock** to unlock the selected message.
  - **Unlock All** to unlock all messages.

*Note:* Messages are automatically deleted starting with the oldest. To save messages, lock them.

- **Delete** to delete the selected message.
- **Delete All** to delete all messages.
- **Call** to dial the phone number appearing in the selected message.
- **Launch** to open the URL appearing in the selected message.

- **Save Number** to save the phone number appearing in the selected message.
- **Save Email** to save the email address appearing in the selected message.
- **Manage Text Blocking** to block text messages from specific phone numbers or email addresses.
- **Settings** to display the Messaging Settings menu.

## Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

1. Enter **\*SPT\*** **6 MNO** **7 PORS**.
2. Enter the number you want to call.
3. Press **TALK**.

To permanently block your number, call Sprint Customer Service.

## Call Waiting

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When you are on a call, Call Waiting alerts you to incoming calls by sounding a beep. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if available).

To respond to an incoming call while you're on a call:

- ▶ Press **TALK**. (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- ▶ Press **TALK** again.

*Tip:* For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing **\*STAR\* 7\*POW\* 0\*HOLD\*** before placing your call. Call Waiting is automatically reactivated once you end the call.

## Making a 3-Way Call

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With 3-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number and press **TALK**.
2. Once you have established the connection, press **TALK**. (This puts the first caller on hold.)
3. Select **Contacts**, **Recent History**, or **Enter Phone#**.
4. Select a number from your Contacts or Recent History, or enter a number directly, and then press **TALK**.
5. When you're connected to the second party, press **TALK** again to begin your 3-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

## Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

To activate Call Forwarding:

1. Enter **\* SHFT 7 PORS 2 ABC**.
2. Enter the area code and phone number to which you want your calls forwarded.
3. Press **TALK**. (You will hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Enter **\* SHFT 7 PORS 2 ABC 0+NEXT**.
2. Press **TALK**. (You will hear a tone to confirm the deactivation.)

**Note:** You are charged a higher rate for calls you have forwarded.

## Roaming

### Roaming Icon

Your phone's display screen always lets you know when you're off the Nationwide Sprint Network. Anytime you are roaming, the phone displays the roaming icon (📶).


### Roaming on Other Networks

When you're roaming on other networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Sprint Network. However, you may not be able to access certain features, such as data services, depending on the available network.

**Note:** If you're on a call when you leave the Nationwide Sprint Network, your call is dropped. If your call is dropped in an area where you think Sprint service is available, turn your phone off and on again to reconnect to the network.

## Checking for Voicemail Messages While Roaming

When you are roaming off the Nationwide Sprint Network, you may not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.


1. Dial the area code and your phone number.
2. When you hear your voicemail greeting, enter  9999.
3. Enter your password at the prompt and follow the voice prompts.

When you return to the Nationwide Sprint Network, voicemail notification will resume as normal.

## Setting Roam Mode

Your phone allows you to control your roaming capabilities. By using the Roaming menu option, you can determine which signals your phone accepts.

Choose from two different settings on your phone to control your roaming experience.

1. Press  > **Settings** > **Others** > **Roaming** > **Set Mode**.
2. Select an option:
  - **Sprint Only** to access only the Nationwide Sprint Network and prevent roaming on other networks.
  - **Automatic** to seek service on the Nationwide Sprint Network. When Sprint service is unavailable, the phone searches for an alternate service.

## Call Guard

Your phone has two ways of alerting you when you are roaming off the Nationwide Sprint Network: the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Nationwide Sprint Network.)

To turn Call Guard on or off:

1. Press **MENU** **OK** > **Settings** > **Others** > **Roaming** > **Call Guard**.
2. Select **On** or **Off**.

*Note:* Call Guard is turned on by default on your phone.

Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call Guard on:

1. From standby mode, dial the area code followed by the seven-digit number and press **TALK**.
2. Read the message and enter **1** **☐**.

To answer incoming roaming calls with Call Guard on:


1. Press **TALK**.
2. Read the message and enter **1** **☐**.

*Note:* If the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls.

## Data Roam Guard

Depending on service availability and roaming agreements, your phone may be able to access data services while roaming on certain other networks. You can set your phone to alert you when you are roaming off the Nationwide Sprint Network and try to use data services such as messaging.

To set your Data Roam Guard notification:

1. Press  > **Settings** > **Others** > **Roaming** > **Data Roam Guard**.
2. Select **On** or **Off**.
  - **On** (default mode) turns your phone's Data Roam Guard feature on. You will see a prompt that will require you to respond anytime you access data services while roaming.
  - **Off** turns your phone's Data Roam Guard feature off. Your phone will not notify you of your roaming status when you access data services.

To use data services when Data Roam Guard is active:

- ▶ When a notification appears informing you that data roam charges may apply, press **ROAM** (left softkey) to connect.

## 3B. Web and Data Services

- ◆ Getting Started With Data Services (page 109)
- ◆ Accessing Messages (page 112)
- ◆ Downloading Games, Ringers, and More (page 113)
- ◆ Browser Menu (page 116)
- ◆ Data Services FAQs (page 118)

### Getting Started With Data Services

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With your Sprint service, you are ready to start enjoying the advantages of data services. This section will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.

### Your User Name

When you buy your phone and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number, followed by "@sprintpcs.com." (For example, the third John Smith to sign up for data services might have jsmith003@sprintpcs.com as his user name.)

When you use data services, your user name is submitted to identify you to the Nationwide Sprint Network. Your user name will be automatically programmed into your phone. You don't have to enter it.

### Finding Your User Name

If you aren't sure what your user name is, you can easily find it on your phone.

- ▶ Press  > **Settings > Phone Info > Phone#/User ID.**

### Updating Your User Name

If you choose to change your user name and select a new one online, you must then update the user name on your phone.

- ▶ Press **MENU OK** > **Settings** > **Others** > **Data Settings** > **Update Data Profile**. (To cancel, press **END** before completing the update.)

## Launching a Web Connection

- ▶ Press **MENU OK** > **Web**. (Your data connection starts and you see the SprintWeb<sup>SM</sup> home page.)

*Note:* If Net Guard is enabled and displayed (see page 48), press **YES** (left softkey) to continue and launch the Web.

While connecting, you may see an animation before the home page appears.

*Tip:* To change the default launch page to the last page you viewed, press **TOOLBAR** (right softkey) and select **OPTIONS** > **Browsing options** > **Startup page** > **The last page I viewed** > **DONE** (left softkey).

## Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:



Your phone is connected to the high-speed Sprint 3G Network (EVDO). When the triangles are animated, your phone is transferring data (for example, when you are opening a Web page); when the triangles are gray, your phone is connected to the network but is not currently transferring data (for example, when you are viewing a Web page that is completely open).



Your phone is connected to the Sprint 1xRTT data network. When the arrows are white, your phone is transferring data (for example, when you are opening a Web page) and you cannot receive calls. When the arrows are gray, your phone is connected to the network but is not currently transferring data (for example, when you are viewing a Web page that is completely open), and you can receive calls.

If you do not see an indicator, your phone does not have a current data connection. To launch a connection, see “Launching a Web Connection” on this page.

## Navigating the Web


Navigating through menus and websites during a data session is easy once you've learned a few basics. Here are some tips for getting around.

### Softkeys

During a data session, the bottom line of your phone's display screen contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkeys directly below the phone's display screen.

*Tip:* Depending on which websites you visit, the labels on the softkeys may change to indicate their function.

To use softkeys:

- ▶ Press a softkey. (If an additional pop-up menu is displayed when you press the softkey, select the menu items using your keypad [if they're numbered], or by highlighting the option and pressing .)

### Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some websites.


To scroll line by line through websites:

- ▶ Press the navigation key up or down.

### Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select onscreen items:

- ▶ Use the navigation key to highlight an item, and then press the left softkey (or press .

*Tip:* You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "GO."

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If the items on a page are numbered, you can use your keypad (number keys) to select an item.

Links, which are displayed as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

- ▶ Highlight the link and press the appropriate softkey.

## Going Back

To go back one page:

- ▶ Press the **BACK** on your phone.

*Note:* You can also use **BACK** for deleting text (like a BACKSPACE key) when you are entering text.

## Going Home

To return to the home page from any other page:

- ▶ Press and hold **BACK**.  
– or –

Press **TOOLBAR** (right softkey) > **MY HOMEPAGE**.

## Accessing Messages

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Messaging allows you to stay connected 24 hours a day anywhere on the Nationwide Sprint Network.

### Email

#### Getting Started With Email

1. From the SprintWeb<sup>SM</sup> home page, select **Messaging > Email**.
2. Select **Yahoo! Mail**, **AOL & AIM Mail**, or **MSN Hotmail**.
3. Use your keypad to enter the required sign-in information for the selected provider, such as user name, email address, or password, and select Sign In. (Your mailbox for the selected provider will be displayed.)
4. Follow the onscreen instructions to read, reply to, compose, and send messages and manage your email account.

## Downloading Games, Ringers, and More

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You have access to a dynamic variety of downloadable content, such as Games, Screen Savers, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

### Accessing the Download Menus

1. Press **MENU** **OK** > **My Stuff**.
2. Select a download category (**Games, Ringers, Screen Savers, or Applications**), and then select **Get New**.  
– or –  
Select **Call Tones**. (The browser will start and take you to the corresponding download menu.)  
– or –
  1. From the SprintWeb<sup>SM</sup> home page, select **Downloads**, and then select **Sprint Downloads**.
  2. Select a download category (**Call Tones, Games, Ringers, Screen Savers, or Applications**) to go to the

corresponding download menu. (For more information on navigating the Web, see “Navigating the Web” on page 111.)

### Selecting an Item to Download

You can search for available items to download in a number of ways:

- **Featured** displays a selection of featured items.
- **Categories** allows you to narrow your search to a general category. (There may be several pages of available content in a list. Select **Next 9** to view additional items.)
- **Search** allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search.

### Downloading an Item

Once you've selected an item you wish to download, highlight it and press **MENU** **OK**. You will see a summary page for the item including its title, the vendor, the download details, and the cost. Links allow you to view the **License Info** page, which outlines the price, license type, and length of license for the download, and the

**Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, use your navigation key to move the cursor over **Buy**. When the cursor changes from an arrow into a hand, press **OK**. The item will download automatically. When you see the **NEW DOWNLOAD** screen, you have successfully downloaded the item to your phone. (When you download a call tone, you will not see the **NEW DOWNLOAD** screen. Instead, you will see a screen giving you the option to set the downloaded call tone as your default.)

*Note:* If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Select an option to continue:
  - Select a menu such as **Run/Open/Listen/View/Play** to start the downloaded item. Your data session will end, and your phone will redirect you to the appropriate phone menu screen.
  - Select **Assign** to assign a ringer or screen saver to a phone function.

- Select **Settings** to configure downloaded games or applications.
- Select **Shop** to browse for other items to download.
- Press **END** to quit the browser and return to standby mode.

## My Content Manager

Whether you purchase your content from your phone or from your online account management page at [www.sprint.com](http://www.sprint.com), **My Content Manager** stores all of your purchases and you may download them to your phone from there.

**My Content Manager** is a storage area on the Nationwide Sprint Network that allows you to store all your purchased files. The files remain in My Content Manager until their license terms have expired – even after you have downloaded the content to your phone. This provides you with a convenient place to access information about your downloaded files without having to store the information in your phone's memory.

To access My Content Manager:

1. From the SprintWeb™ home page, select **Downloads > Sprint Downloads > My Content Manager**. (You will see a list of download categories.)
2. Highlight a category and press **MENU OK**. (You will see your downloads for that category.)

To download purchased content from My Content Manager:

1. From the **My Content Manager** display, highlight the item you wish to download, and press **MENU OK**. (You will see the information page for the selected item.)
2. Highlight **Download** and press **MENU OK**. The item will download automatically. When you see the **NEW DOWNLOAD** screen, you have successfully downloaded the item to your phone. (When you download a call tone, you will not see the **NEW DOWNLOAD** screen. Instead, you will see a screen giving you the option to set the downloaded call tone as your default.)

3. Select an option to continue:

- Select a menu such as **Run/Open/Listen/View/Play** to start the downloaded item. Your data session will end, and your phone will redirect you to the appropriate phone menu screen.
- Select **Assign** to assign a ringer or screen saver to a phone function.
- Select **Settings** to configure downloaded games or applications.
- Select **Shop** to browse for other items to download.
- Press **END** to quit the browser and return to standby mode.

*Tip:* You can also access My Content Manager through the phone's main menu. Go to **My Stuff > [Games, Ringers, Screen Savers, Applications, or IM & Email] > My Content Manager**. The browser will open and take you to the corresponding content.

For complete information and instructions on downloading **Games, Ringers, Screen Savers**, and **Applications**, visit the Digital Lounge at [www.sprint.com](http://www.sprint.com).

## Browser Menu

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Although the SprintWeb<sup>SM</sup> home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific websites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional options to expand your use of the Web on your phone.


### Opening the Browser Menu

You may open the browser menu anytime you have an active data session, from any page you are viewing.

To open the browser menu:

- ▶ Press **TOOLBAR** (right softkey). (You will see the browser menu.)

Options available under the browser menu include:

- **BACK** to go back to the previous Web page.
- **FORWARD** to move to a previously viewed page (after having used **BACK** or .
- **MY HOMEPAGE** to return the browser to the home page.


- **MY PAGES** to access and manage your favorites (bookmarks).
- **SPRINT SEARCH** to launch a Web search.
- **OPTIONS** to display additional options:
  - **Set as Homepage** to set the current page as your home page.
  - **Send this page to...** to send a URL using the phone's messaging feature.
  - **Clear private data** to delete the browser's cache, cookies, etc.
  - **Browsing options**
    - **Startup page** to change the default launch page.
    - **Automatic overview mode** to use the automatic overview mode.
    - **Images** to display images on the Web page.
    - **Virtual mouse** to use the virtual mouse.
  - **Help** to show more detailed information about using the browser.
  - **Advanced**
    - **Icon Row** to display or hide the area showing icons.
    - **Page info** to display information about the current page.

- **Certificates** to show the certification.
- **Java Scripting** to enable or disable Java scripting.
- **Redirect prompt** to display a prompt when your data is being redirected.
- **Send referrer** to send HTTP URL referrer information.
- **Turn on error logging / Turn off error logging** to set whether to save error logs (text files useful for debugging browser errors).
  - **View error log** to display the error log.
- **Reset browser settings** to reset all browser settings.
- **Reset browser** to reset the browser to its default state.
- **About browser** to display information about your browser.

## Going to a Specific Website

To go to a particular website by entering a URL (Web address):

1. From any Web page, press the navigation key up to highlight the address bar.

2. Use your keypad to enter the URL of the website you wish to go to and press .

*Note:* Not all websites are viewable on your phone.

## Creating a Favorite

Favorites (bookmarks) allow you to store the addresses of your favorite websites for easy access at a later time.


1. From the Web page you wish to add, press **TOOLBAR** (right softkey) to open the browser menu.
2. Select **MY PAGES**.
3. Select **Add this page to favorites**.
4. Press **ADD** (left softkey).

*Note:* Saving a page as a favorite does not store the page contents, just its address.

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Some pages cannot be saved as favorites, depending on how a particular page was created.

## Accessing a Favorite

1. Press **TOOLBAR** (right softkey) to open the browser menu.
2. Select **MY PAGES**.
3. Select a favorite and press .

## Deleting a Favorite

1. Press **TOOLBAR** (right softkey) to open the browser menu.
2. Select **MY PAGES**.
3. Highlight a favorite and press **OPTIONS** (right softkey).
4. Select **Delete this Favorite**. (A confirmation will be displayed.)

*Tip:* Select **Delete All Items** to delete all favorites.

5. Press **REMOVE** (left softkey) and then press  to remove the favorite.


## Reloading a Web Page

- ▶ Press  while the Refresh icon () at the upper right corner of the browser is highlighted.

## Data Services FAQs

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### How will I know when my phone is ready for data service?

Your user name (for example, [bsmith01@sprintpcs.com](mailto:bsmith01@sprintpcs.com)) will be displayed when you press  > **Settings** > **Phone Info** > **My Account** > **Account Details**.

### How do I sign in for the first time?

You are automatically signed in to access data services when you turn on your phone.

### How do I know when my phone is connected to data services?



Your phone automatically connects when you use data service is used or an incoming message arrives. You will also see the  or  indicator.

### Can I make calls and use data services at the same time?

You cannot use voice call and data services simultaneously. You can place an outgoing call anytime, but it will interrupt any in-progress data session.

*Note:* If you receive a call during an active data session, your data session will resume after you have completed the call, ignored the call, or sent the call to voicemail.

### **When is my data connection active?**

Your connection is active when data is being transferred. Both incoming and outgoing calls are allowed. When active, the  or  indicator is animated on the display screen.

### **When is my data connection dormant?**

If your phone receives no data for 10 seconds, the connection goes dormant. When the connection is dormant, you can make and receive voice calls. (The connection may become active again quickly.) If no data is received for an extended period, the connection will terminate.

### **Can I sign out of data services?**

You can sign out without turning off your phone; however, you will not be able to browse the Web or use other data services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to **Settings > Others > Data Settings > Data > Off** in your phone's menu.

## 3C. GPS Navigation

- ◆ GPS Services (page 120)
- ◆ Sprint Navigation (page 121)
- ◆ Sprint Family Locator (page 122)

### GPS Services


Your phone's built-in GPS capability gives you access to a number of location-based services, including **Sprint Navigation** and **Sprint Family Locator**.



#### Activating Location Mode

Before using any of the location-based services, you must turn on your phone's location mode.


To enable your phone's Location feature:

1. Press  > **Settings** > **Others** > **Location** > **On/Off**.  
(You will see the Location disclaimer.)

2. Read the disclaimer and press .
3. Select **On**.

When the Location feature is on, your phone's standby screen will display the  icon. When Location is turned off, your phone will display the  icon.

To send the GPS log to other devices:

1. Press  > **Settings** > **Others** > **Location** > **NMEA Output**.
2. Select **Bluetooth** or **USB**.

*Note:* Turning Location on will allow the network to detect your position using GPS technology, making some Sprint applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

## Sprint Navigation

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Sprint Navigation gives you turn-by-turn directions onscreen and over speakerphone.

*Note:* Depending on your service plan, Sprint Navigation may require a monthly subscription. Contact Sprint for information and pricing.

### Registering Sprint Navigation

Before you can use Sprint Navigation, your phone and service must be registered.

1. Press **MENU** **OK** > **Maps** > **Sprint Navigation**.
2. Follow the onscreen instructions to enter and submit the required information.

### Using Sprint Navigation

1. Press **MENU** **OK** > **Maps** > **Sprint Navigation**.
2. Select an option and follow the onscreen instructions to get directions or view maps.
  - **Drive To** lets you enter an address (vocally or using the keypad) or select from categories such

as **My Favorites**, **Recent Places**, or **Businesses** to search for turn-by-turn directions.

- **Search** provides a categorized list of locations such as **Gas Stations**, **Grocery Stores**, and **Hospitals** to help find local businesses and services.
- **Maps & Traffic** lets you view maps and get traffic information for your current location or for any other location (same categories as **Drive To**).
- **Share & More** provides access to additional services such as **Share Address**, **Record Location**, and **Preferences**.

*Note:* For more information about Sprint Navigation, visit [www.sprint.com/navigation](http://www.sprint.com/navigation).


## Sprint Family Locator

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Sprint Family Locator uses GPS technology to locate your child's phone and display the location on an interactive map.


*Note:* Sprint Family Locator service requires an additional monthly fee. Visit [www.sprint.com/familylocator](http://www.sprint.com/familylocator) for complete details.

### Signing Up for Sprint Family Locator

1. Press  > **Maps** > **Sprint Family Locator**.
2. Follow the onscreen instructions to enter and submit the required information.

*Note:* You can also sign up for Sprint Family Locator online at [www.sprint.com/familylocator](http://www.sprint.com/familylocator).

### Using Sprint Family Locator

1. Press  > **Maps** > **Sprint Family Locator**.
2. Enter the parent phone number and password to sign in to your account.
3. Select a phone to locate from the available child phone list.
4. When you are finished, select **Sign Out**.

*Note:* You may also use Sprint Family Locator with any computer with an Internet connection. Visit [www.sprint.com/familylocator](http://www.sprint.com/familylocator) for complete details.

*Section 4*  
***Safety and Warranty  
Information***



## 4A. Important Safety Information

- ◆ General Precautions (page 124)
- ◆ Maintaining Safe Use of and Access to Your Phone (page 125)
- ◆ Using Your Phone With a Hearing Aid Device (page 127)
- ◆ Caring for the Battery (page 129)
- ◆ Radio Frequency (RF) Energy (page 130)
- ◆ Owner's Record (page 132)
- ◆ User Guide Proprietary Notice (page 132)

**This phone guide contains important operational and safety information that will help you safely use your phone.** Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

## General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
- Speak directly into the microphone.
- Your phone is resistant to rain and liquid spills but it is not waterproof. If your phone is accidentally submerged in water, immediately turn the power off and remove the battery.
- Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

*Note:* For the best care of your phone, only Sprint-authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

## Maintaining Safe Use of and Access to Your Phone

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### Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

### Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

**Tip:** Purchase an optional hands-free accessory at your local Sprint Store, or call Sprint at 1-866-866-7509. You can also dial # 2 2 2 on your phone.

### Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

### Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

**Note:** Always turn off the phone in healthcare facilities, and request permission before using the phone near medical equipment.

### Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

## Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

*Note:* Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

## Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Sprint invoice.

## Water Resistance

Your Tahoe is water-resistant. To ensure that your phone maintains water resistance, the following precautions must be observed.

- Make sure the battery cover is properly attached and locked.
- Make sure the charger/accessory jack and the headphone jack are properly sealed, with no foreign objects obstructing the seals.
- Do not expose your phone to water heated in excess of 104° F (40° C), or to liquids other than water, such as detergent, beverages, or chlorinated or treated water.

## Charging

- Dry your phone with a clean cloth before charging.
- Do not touch the charger, charging cable, or charger/accessory jack with wet hands. Doing so may cause electric shock, injury, or product failure.
- Do not charge your phone in a wet or damp place, such as in a bathroom or near a kitchen sink.

**WARNING:** Your phone is designed to withstand exposure to water for up to 30 minutes at a depth not exceeding one meter (about 3.25 feet). Exposing your phone to water outside these limits or not following the above precautions can result in water damage.

## Using Your Phone With a Hearing Aid Device

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A number of Sprint phones have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. **Your Taho has an M4 and a T4 rating.**

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying

out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

**Note: New Technologies, Including Wi-Fi**

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be newer wireless technologies (including Wi-Fi) used in this phone that have not been tested for use with hearing aids.

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for “excellent use.” This is synonymous for T ratings.


Sprint further suggests you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store within 30 days of purchase. (A restocking fee may be applied to exchanges. Visit [www.sprint.com/returns](http://www.sprint.com/returns) for details.) More information about hearing aid compatibility may be found at: [www.fcc.gov](http://www.fcc.gov), [www.fda.gov](http://www.fda.gov), and [www.accesswireless.org](http://www.accesswireless.org).

## Getting the Best Hearing Device Experience With Your Phone

To further minimize interference:

- Set the phone’s display and keypad backlight settings to ensure the minimum time interval (see also page 32):

1. Press  > **Settings** > **Display** > **Backlight** > **Backlight Dim** or **Backlight Off**.

2. Highlight the minimum time interval setting and press .

- Position the phone so the internal antenna is farthest from your hearing aid.
- Move the phone around to find the point with least interference.

# Caring for the Battery

## Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Sprint phones resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint-approved or manufacturer-approved batteries and accessories found at Sprint Stores or through your phone's manufacturer, or call 1-866-866-7509 to order. They're also available at [www.sprint.com](http://www.sprint.com) — click **Accessories**. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.
- Do not disassemble or open crush, bend or deform, puncture or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

- Improper battery use may result in a fire, explosion or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Keep the metal contacts on top of the battery clean.
- Battery usage by children should be supervised.

## Charging

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.

## Storing

- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
  - Less than one month:  
-4° F to 140° F (-20° C to 60° C)
  - More than one month:  
-4° F to 113° F (-20° C to 45° C)

## Disposal of Lithium Ion (Li-Ion) Batteries

- Promptly dispose of used batteries in accordance with local regulations.
- Never dispose of the battery by incineration.
- Do not handle a damaged or leaking Li-Ion battery as you can be burned.
- For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

**Special Note:** Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

## Radio Frequency (RF) Energy

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### Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watt to 0.2 watt in digital mode.

### Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120

scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

### Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint-supplied or Sprint-approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 0.866 inches (2.2 centimeters) from your body when transmitting. Use of non-Sprint-approved accessories may violate FCC RF exposure guidelines. Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 0.866 inches (2.2 centimeters) separation distance between the antenna and the user's body.

For more information about RF exposure, visit the FCC website at [www.fcc.gov](http://www.fcc.gov).

## Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the Tahoe are:

### **Cellular CDMA mode (Part 22):**

Head: 0.41 W/kg; Body-worn: 0.53 W/kg

### **PCS mode (Part 24):**

Head: 0.61 W/kg; Body-worn: 0.43 W/kg

## FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: V65E4100.

More information on the phone's SAR can be found from the following FCC website: <http://www.fcc.gov/oet/ea/>.

## FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

*Note:* This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the direction of the internal antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## *Owner's Record*

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The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Tahoe

Serial No.:

## *User Guide Proprietary Notice*

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T9 Text Input is licensed under one or more of: U.S. Pat. Nos. 5,818,437; 5,953,541; 6,011,554; 6,307,548; 6,286,064; 6,307,549 and other patents pending.

User Guide template version 10a (January 2010)

## 4B. Manufacturer's Warranty

### ◆ Manufacturer's Warranty (page 133)

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit [www.sprint.com](http://www.sprint.com) or call Sprint Customer Service at **1-888-211-4727**.

*Note:* In addition to the warranty provided by your phone's manufacturer, which is detailed on the following pages, Sprint offers a number of optional plans to cover your equipment for non-warranty claims. **Sprint Total Equipment Protection** provides the combined coverage of the **Sprint Equipment Replacement Program** and the **Sprint Equipment Service and Repair Program**, both of which are available separately. Each of these programs may be signed up for within 30 days of activating your phone. For more details, please visit your nearest Sprint Store or call Sprint at **1-800-584-3666**.

## Manufacturer's Warranty

### Manufacturer's Warranty

Kyocera Communications, Inc. ("KCI") offers you, the original purchaser who has purchased the enclosed subscriber unit ("Product") only from an authorized dealer in the United States, a limited warranty that the Product, including accessories in the Product's package, will be free from defects in material or workmanship as follows:

**A. ONE (1) YEAR LIMITED WARRANTY:** For a period of one (1) year from the date of original purchase, KCI will, at its option, either repair or replace a defective Product (with new or rebuilt parts/replacements).

**B. LIMITED WARRANTY ON REPAIRED/REPLACED PRODUCTS:** For a period equal to the remainder of the limited warranty period on the original Product or, on warranty repairs which have been effected on Products for 90 days after the date of its repair or replacement, whichever is longer, KCI will repair or replace (with new or rebuilt parts/replacements) defective parts or Products used in the repair or replacement of the original Product under the Limited Warranty on it.

Proof that the Product is within the warranty period in the form of a bill of sale or warranty repair document that includes the date of purchase, Product serial number and the authorized dealer's name and address, must be presented to obtain warranty service. This limited warranty is not transferable to any

third party, including but not limited to any subsequent purchaser or owner of the Product. Transfer or resale of a Product will automatically terminate warranty coverage with respect to it.

This limited warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks. Also this limited warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by KCI for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SANYO brand mobile phone for which it is specified.

This limited warranty covers the Product only as originally supplied and does not cover and is void with respect to the following: (i) Products which have been improperly installed, repaired, maintained or modified (including the antenna); (ii) Products which have been subjected to misuse (including Products used in conjunction with hardware electrically or mechanically incompatible or Products used with software, accessories, goods or ancillary or peripheral equipment not supplied or expressly authorized by KCI for use), abuse, accident, physical damage, abnormal use or operation, improper handling or storage, neglect, exposure to fire, water or excessive moisture or dampness or extreme changes in climate or temperature; (iii) Products operated outside published maximum ratings; (iv) cosmetic damage; (v) Products on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) customer instruction; (vii) cost of installation, set up, removal or reinstallation; (viii) signal reception problems (unless caused by defect in material or workmanship); (ix) damage the result of

fire, flood, acts of God or other acts which are not the fault of KCI and which the Product is not specified to tolerate, including damage caused by mishandling and blown fuses; (x) consumables (such as memory cards, fuses, etc.); (xi) third party software or applications, data and equipment not originally supplied with the Product; (xii) any Product in which the software has not been updated to the current version; (xiii) any Product in which the operating system has been unlocked (allowing installation of a third party operating system); or (xiv) any Products which have been opened, repaired, modified or altered by anyone other than KCI or a KCI authorized service center. Before returning any Product for service, be sure to back up data and remove any confidential, proprietary, or personal information from the Product. KCI is not responsible for damage to or loss of any software, applications, data or removable storage media.

This warranty is valid only in the United States.

**REPAIR OR REPLACEMENT, AS HEREIN ABOVE PROVIDED, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY. KCI SHALL HAVE NO LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOSS OF PROFITS, LOST SALES, LOSS OF DATA, LOSS OF USE OF THE PRODUCT, OR ANTICIPATED PROFITS ARISING OUT OF USE OR INABILITY TO USE ANY PRODUCT (FOR EXAMPLE, WASTED AIRTIME CHARGES DUE TO THE MALFUNCTION OF A PRODUCT OR LOST**

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This limited warranty gives you specific legal rights, and you may have other rights which vary from State to State.

To obtain warranty service, contact

Kyocera Communications, Inc.

Attention : Customer Services for Wireless Products

Phone : 1-800-349-4478

Web : <http://www.sanyowireless.com>

## 4C. End User License Agreement

- ◆ End User License Agreement (page 136)

### End User License Agreement

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#### Kyocera Communications, Inc. (“Kyocera”) End User License Agreement

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# Index

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## Numerics

- 3-Way Call 104

## A

- Abbreviated Dialing 25

- Activation 3

- Airplane Mode 39

- Alarm 64

- Answering Calls 19

- Applications

  - Downloading 113

- Auto-Answer 42

- Automatic Speech Recognition (ASR) 67

## B

- Backlight 32

- Battery

  - Capacity 16

  - Charging 17

  - Disposal 130

  - Installing 2

- Bluetooth 92–95

  - Sending Items 95

- Browser Menu 116

## C

- Calculator 65

- Calendar 61

- Call

  - Answering 19

  - Ending 20

  - Forwarding 105

  - Making 18

- Call Answer Mode 42

- Call Guard 107

- Call Waiting 104

- Callback Number 37

- Caller ID 103

- Camera 81–91

- Clock

  - World Clock 65

- Contacts 53

  - Adding an Entry 54

  - Assigning a Picture 59

- Assigning a Speed Dial 58

- Deleting an Entry 56

- Dialing From 24

- Editing an Entry 55

- Finding Entries 57

- Secret Entries 60

- Countdown Timer 66

## D

- Data Roam Guard 107

- Data Services

  - Enabling/Disabling 47

  - FAQs 118

  - Launching 110

  - Password 5

  - Security Features 47

  - User Name 109

- Deleting Phone Content 46

- Dialing

  - From Contacts 24

  - With Pauses 23

- Display Settings 31

- Download
  - Ringer 36
- DPOF 78
- E
- Email 112
- Emergency Call 20
- End User License Agreement 136
- Entering Text 26
- F
- Favorite 117
- FCC Notice 131
- File Manager 77
- Finding
  - Contacts 57
  - Phone Number 23
- Font Size 34
- G
- Games
  - Buying and Downloading 113
- GPS Navigation 120

- GPS Services 120
- Greeting 33
- H
- Headset 43
- Hearing Aid Device
  - Compatibility (HAC) Mode 41
- History 49
  - Saving a Number From 51
- I
- Icon indication 11, 50, 93
- K
- Key Functions 9
- L
- Language 34
- Location 120
- Lock Code 44
- Locking
  - Phone 44
- M
- Making Calls 18
  - From Contacts 24
  - From History 51

- Using ASR 68
- Menu i
- Messaging 100
  - Settings 37
  - Thread 102
- microSD Card 73–80
  - Creating Folders 75
  - Formatting 75
- Missed Calls 20
- Multiple Shots 83
- My Content Manager 114
- N
- Net Guard 48
- O
- Owner's Record 132
- P
- Parental Controls 45
- Phone (illus.) 8
- Phone Number
  - Displaying 18
  - Finding 23
  - With Pauses 23

- PictBridge 90
- Pictures
  - Assigning 82
  - Storing 86
  - Taking 81
- Plus (+) Code Dialing 24
- Power Save Mode 33
- Preset Messages 38
- R**
  - Resetting 47
  - Ringers
    - Assigning 35
    - Downloading 36
  - Roaming 105
- S**
  - Safety Information 124–132
  - Saving
    - Number From History 51
  - Security 44
  - Self-timer 83
  - Signature 38
  - Speed Dialing 24
  - Assigning Numbers 58
  - Sprint Family Locator 122
  - Sprint Service
    - Account Passwords 4
    - Dialing 60
    - Operator Services 6
    - Sprint 411 5
  - Stopwatch 66
- T**
  - To Do 62
  - TTY Use 39
  - Turning Your Phone On and Off 15
- U**
  - Unlocking Your Phone 44
  - User Name 109
- V**
  - Vibration 37
  - Videos
    - Options 85
    - Recording 84
  - Voice Guide 36
  - Voice Memos 71
- Voicemail
  - Setting Up 4, 98
  - While Roaming 106
- Volume 34
- W**
  - Warranty 133
  - Web 109–119
    - see also Data Services
  - World Clock 65
- Z**
  - Zoom 83